



Commonwealth of Kentucky KY Medicaid

KyHealth Net Professional Companion Guide

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1 Introduction

1.1 What it is MEUPS?

MEUPS is an acronym for the Medicaid Enterprise User Provisioning System. It's a single sign-on system that allows users to access multiple applications via a single user name and password. What that means to Kentucky Medicaid Providers is that you can manage your own account, and others' access to it. You won't see the word MEUPS on your screen, but you may hear someone refer to your MEUPS account. It's the same thing as your KyHealth Choices account.

1.2 How do I use this system?

When you log in, you'll see the KyHealth Choices Home Page, and any applications available to you will appear on your menu, including Account Management, Authorization Request, KYHealth Net and EMAX.

Link	Functions for All Users	Functions for Provider Admin Only	Functions for Billing Agents Only
Account Management	Allows you to manage your personal information, change your security question/answer and reset your password.	Allows you to view agents with access to your account and add an agent to your account.	None.
KyHealth Net	Allows user to submit claims, PA requests, check eligibility, etc.	Functions are limited to those that are applicable to the Provider type.	Functions are limited to those authorized by the Provider Administrators.
EMAX	None	Functions are limited to those that are applicable to the Provider type.	Functions are limited to those authorized by the Provider Administrators.

1.3 What is a Provider Administrator?

A Provider Administrator has control of a Provider's account, and can grant access to Billing Agents. A PIN is required to set up a Provider Administrator account, and only one Provider Administrator account can exist for each Kentucky Medicaid provider number.

1.4 What is a Billing Agent?

A Billing Agent is an account-holder who works on behalf of a Provider, but isn't the Provider Administrator. In other words, the Billing Agent may submit claims on behalf of the Provider, but only as long as the Provider Administrator has granted access to the Billing Agent. A single Billing Agent may work on behalf of multiple providers. An individual may obtain a Billing Agent account to access claims submission, eligibility, etc. by contacting their Provider Administrator who can create their account and grant proper access.

1.5 What is a PIN Number?

Each Kentucky Medicaid Provider has been issued a Personal Identification Number which can be used to set up an account. This PIN is the key that “unlocks” the account initially. Instructions for obtaining the PIN are in the next section of this document. Creating a New Provider User Account for KYHealthnet

The user creating the KYHealth Net account should be the office manager or someone deemed responsible for accessing provider information. A PIN number is required to create a user account. The Electronic Data Interchange (EDI) Helpdesk will assign a PIN number to each KY Medicaid provider ID.

1.5.1 How to obtain a PIN number:

1. Go to the KY Medicaid Website www.kymmis.com.
2. Click on Electronic Claims.
3. Click on Frequently Asked Questions.
4. Click on the hyperlink at the bottom of the page; last paragraph; first sentence for PIN release form (user instructions included).
5. Complete the attached PIN Release form and return to the EDI Helpdesk along with a copy of a valid driver's license via e-mail or fax. Include your phone number and e-mail address and someone will contact you with your PIN and website information.
 - a. Fax your PIN Release form to: 502-209-3242 or 502-209-3200.
 - b. E-mail your form to: KY_EDI_Helpdesk@hp.com.

The HP EDI department will respond within 2 business days via email.

The PIN release email example is below:

From: Jane.doe@hp.com
Sent: Monday, August 9, 2010 10:30 AM
To: Daisy.Duck@anywhere.com
Subject: KY Medicaid PIN release request

To create a KY Health Net account user the following information:

Provider ID = XXXXXXXXXX

PIN # = XXXXXXXXXX

To create a KYHealth Net account, access <https://public.kymmis.com/pinletter/>

To access the user account: <http://home.kymmis.com/>

The password expires every 30 days. A reminder is sent on the 20th day to update the password. To change your password click on Account Management, Change my password.

In the future you can do the following: If the account user password is expired click on 'Forgot my password' button on the sign in page under password to complete a password update. This function only works if a security question is linked to the account. If you have questions contact the EDI Helpdesk at 800.205.4696 or KY_EDI_Helpdesk@hp.com.

1.5.2 Using the PIN to Create a New Account

1. Enter the provider ID (KY Medicaid provider ID or Group id); and,
2. Enter the PIN number assigned.

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KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES

Create New Account

Enter your Provider ID and temporary PIN provided to you in the letter.

Provider ID

PIN

KyHealth Choices
Account Migration

For assistance, email us at KY_ED1_HelpDesk@hp.com or call (800) 205-4696 during normal business hours 7:00 am - 6:00 pm Monday - Friday EST.

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User Agreement to Terms of Service window will display,

3. Click the "Yes, I agree" or "No, I do not agree" button.

Create New Account

You must agree to the terms below before creating an account.

USER AGREEMENT

This User Account Agreement (hereinafter "Agreement"), effective today, is made by and between the Commonwealth of Kentucky Cabinet for Health and Family Services ("CHFS"), Department of Medicaid Services ("DMS"), and users who sign up for an account on this website (hereinafter "User"), the aforementioned being a licensed health care provider or an entity who acts on behalf of a licensed health care provider.

WHEREAS, User renders certain professional health care services ("Services") to members of employer groups and individuals, and submits documentation of those Services to DMS; and,


WHEREAS, DMS, in its implementation of the Medicaid program in Kentucky, provides to health care companies such as User a System of operational and informational support to respond to provider inquiries to exchange certain claims and billing information through electronic communications and through the Internet (hereinafter the "System");

WHEREAS, while performing its services User may be given access to, or may be exposed to, certain confidential or Individually Identifiable Health Information or Protected Health Information ("PHI") as defined under the Health Insurance Portability and Accountability Act of 1996 ("HIPAA"), 45 Code of Federal Regulations Parts 160-164, and applicable regulations that implement Title V of the Gramm-Leach-Bliley Act, 15 U.S.C. §6801, *et seq.* (the "GLB Regulations");

WHEREAS, User desires to utilize the System provided by DMS, and DMS desires to provide the System and related services and support to User, as defined and according to

Do you agree to the terms of service as stated above?

4. Enter the data On the “Create New Account” Form



Create New Account

KyHealth Choices

Kentucky Medicaid Web Site

For assistance, email us at KY_EDL_HelpDesk@hp.com or call (800) 205-4696 during normal business hours 7:00 am - 6:00 pm Monday - Friday EST.

First Name	<input type="text" value="hp instit"/>
Middle Name	<input type="text"/>
Last Name	<input type="text" value="KYHealthnet"/>

Address Line 1	<input type="text" value="656 Chamberlin Ave"/>
Address Line 2	<input type="text" value="edi"/>
City	<input type="text" value="frankfort"/>
State	<input type="text" value="ky"/>
Zip Code	<input type="text" value="40601"/>

Phone Number

E-Mail Address

E-Mail Address (verify)

Provider ID

Provider NPI

Provider Taxonomy ID

Trading Partner ID

E-Mail Address

E-Mail Address (verify)

Provider ID

Provider NPI

Provider Taxonomy ID

Trading Partner ID

Username

Password

Password (verify)

Select a security question from the list below and provide an answer that you will remember.
This question will help the Help Desk verify your identity if you need assistance.

Question

Answer

* indicates required field.

Contact Us

The “Your account was successfully created” window will display.



2 Signing into KyHealth Choices

2.1 Sign into KyHealth Choices

1. Access <https://home.kymmis.com>
2. Enter the username and password

The screenshot shows the top portion of the Kentucky Medicaid Web Site. At the top left, it reads "KENTUCKY CABINET FOR HEALTH AND FAMILY SERVICES" and "DEPARTMENT FOR MEDICAID SERVICES". Below this is the Kentucky state logo with the slogan "UNWEARABLE SPIRIT".

On the left side, there is a "Kentucky Medicaid Web Site" header and contact information: "For assistance, email us at KY_EDI_HelpDesk@dxc.com or call (800) 205-4696 during normal business hours 7:00 am - 6:00 pm Monday - Friday EST."

The main content area features a "Sign in to the KyHealth Choices" section with a bulleted list of actions: "Manage your contact information", "Change your password", and "Providers: Manage your agent's access". Below this is a section for "Kentucky Medicaid Billing Agents:" with instructions: "To set up a Billing Agent account, please contact your Provider Administrator. This will ensure that your account is setup properly to access claims submission, eligibility, etc."

On the right side, there is a "Sign in to KyHealth Choices" form with fields for "Username" and "Password", a "Sign In" button, and a "Help" link. Below the form is a "KyHealth Choices" link and a "Reset your password" link.

At the bottom of the page, there are links for "Contact Us", "Privacy", "Disclaimer", and "Individuals with Disabilities".

2.2 Accessing User Applications

1. Click on "Account Management" under "Application".

The Administrator to the provider account can view or add Agents. An agent has limited access to change password or update security questions.

KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES
DEPARTMENT FOR MEDICAL SERVICES

KyHealth Choices Home

Thursday 16 December 2010 1:58 pm Sign Out

Jane Doe, Welcome to KyHealth Choices

Applications	
Application	Description
Account Management	Modify your account information. Providers can also use this application to give application permissions to their agents.
KyHealth Choices	This is the KyHealth Choices portal application
KYHealthNet	Model Office KYHealthNet. For Eligibility, Claims, PA, PE Transactions to the Model office environment

Messages	
Date	Message
12-01-10	Reminder: Electronic Prior Authorization is available for use by all providers today (excluding orthodontics and school based providers). Training materials can be found at http://www.kymmis.com/kymmis/Provider%20Relations/KYHealthNetManuals.aspx . The Electronic Prior Authorization link has been automatically loaded to all administrator accounts and the system administrator will need to delegate the EMAX role for agents wanting to utilize the new system.

Last Updated: 6/8/2009

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Account Management screen displays.

The functionality available is:	
Account Home	Click and return to home page (Admin and Agent)
My Information	Allows user to update address, phone number and security question. (Admin and Agent)
View Agent Roles	Allows the provider administrator to view the roles granted to an agent.
Change Password	Allows user to change the current password (Admin and Agent)
Add Agent	Allows the provider administrator to add agents.

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KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES

Close Application

Account Home My Information Change Password View Agent Roles Add Agent

Account Home

Good afternoon hp instit KYHealthnet.

Please select a button above to view or edit your account.

KyHealth Choices

Kentucky Medicaid Web
51(KY_EDJ_HelpDesk@hp.com

For assistance, email us at
KY_EDJ_HelpDesk@eds.com
or call (800) 205-4696 during
normal business hours 7:00
am - 6:00 pm Monday -
Friday EST.

hp instit KYHealthnet
656 Chamberlin Ave
edi
frankfort, KY 40601

800-205-4696

Last Accessed: 1/15/2010 1:45:21 PM

Last Password Change: 1/15/2010 1:45:21 PM
Your password will expire in 30 days.

Contact Us

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2. Click on the “My Information” button the following screen displays.
3. Scroll to the “Security Question & Answer” section.
4. Select the security question.
5. Enter the answer.
6. Click on Save.

For assistance, email us at KY_ED1_HelpDesk@hp.com or call (800) 205-4696 during normal business hours 7:00 am - 6:00 pm Monday - Friday EST.

Name

First Name

Middle Name

Last Name

Contact

Address Line 1

Address Line 2

City

State

Zip Code

Phone Number

E-Mail Address

Security Question & Answer

Select a security question from the list below and provide an answer that you will remember. This question will help the Help Desk verify your identity if you need assistance.

Question

Answer

Contact Us

2.2.1 How to Change the Password:

The account password expires every 30 days. A pink banner will display on the Home page showing the days remaining to password expiration beginning with 10. The user will receive an email notification from MEUPS prior to the expiration on the 20th day.

1. Click on the “Change Password” button;
2. Complete form;
3. Click the “Change Password” button.

The screenshot shows the 'Change Password' page on the Kentucky Cabinet for Health and Family Services website. The page includes a navigation menu with buttons for 'Account Home', 'My Information', 'Change Password', 'View Agent Roles', and 'Add Agent'. The 'Change Password' button is highlighted. Below the navigation, there is a 'Close Application' button. The main content area is titled 'Change Password' and contains the following text: 'Fill out the form below to change your password. Your new password must:'. Below this text are three bullet points: 'Have a length of at least 8 characters', 'Contain at least one number', and 'Contain both lower and uppercase letters'. There are three input fields: 'Old Password', 'New Password', and 'New Password (verify)'. Below the input fields are two buttons: 'Cancel' and 'Change Password'. On the left side of the page, there is a sidebar with 'KyHealth Choices' and 'Kentucky Medicaid Web Site' links. At the bottom of the page, there is a 'Contact Us' section with a privacy policy link and a copyright notice for 2007.

2.2.2 Email examples of password reminder and account change notification

From: MEUPS Automated Mailer [mailto:MEUPS_DoNotReply@email.kymmis.com]
Sent: Friday, July 16, 2010 1:30 PM
To: Doe, Jane
Subject: PASSWORD EXPIRATION REMINDER: 10 days left
Sensitivity: Confidential

Kentucky user Jane Doe,

Your Medicaid system account password will expire in 10 days on Monday, July 26, 2010. Please change your password before then to ensure uninterrupted system access.

Please contact the EDS helpdesk at KY_EDL_HelpDesk@hp.com or call (800) 205-4696 between 7:00 am - 6:00 pm Monday - Friday EST should you have questions regarding this notification.

Medicaid Enterprise Users Provisioning System

MO

From: MEUPS Automated Mailer [mailto:MEUPS_DoNotReply@email.kymmis.com]
Sent: Wednesday, August 18, 2010 2:00 PM
To: Doe, Jane
Subject: ACCOUNT CHANGE NOTIFICATION
Sensitivity: Confidential

Kentucky user Jane Doe,

KyHealth Choices sends you this account change notification for your information. No action on your part is required. The following changes have been made recently against your systems account:

Date of Change	Description
Aug 18 2010 1:30PM	Account access has been reinstated
Aug 18 2010 1:32PM	Password changed

Please contact the EDI helpdesk at [KY EDI HelpDesk@hp.com](mailto:KY_EDI_HelpDesk@hp.com) or call (800) 205-4696 between 7:00 am - 6:00 pm Monday - Friday EST if you have questions about any of these changes.

KyHealth Choices

2.3 Viewing Agent Roles

Provider Administrators and Billing Agents have the ability to add agents to an account, giving them access to submit claims, check claim status, check eligibility or perform other functions on behalf of the provider. Clicking “View Agent Roles” will allow a Provider Administrator or Billing Agent to see the Agents associated with an account. If no Agents have been added, “No Agents Found” will appear.



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CABINET FOR HEALTH AND FAMILY SERVICES

Close Application

Account Home My Information Change Password View Agent Roles Add Agent

View Agent Roles

Use this screen to manage the roles for your agents.

To edit the user's permissions, select the user by browsing below.

No agents found.
You are not sharing permissions to any agents. To begin the process of giving access to your agents, click on the Add Agent button above.

KyHealth Choices
Kentucky Medicaid Web Site

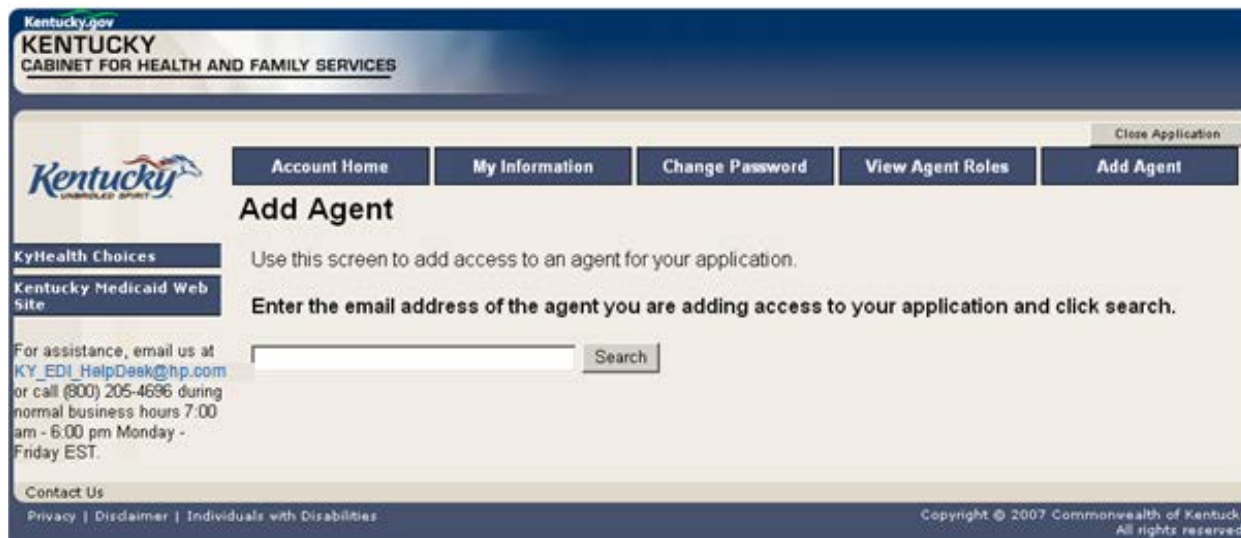
For assistance, email us at KY_EDL_HelpDesk@hp.com or call (800) 205-4696 during normal business hours 7:00 am - 6:00 pm Monday - Friday EST.

Contact Us
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2.4 Add an Agent or New Employee.

Provider Administrators and Billing Agents have the ability to add agents to an account, giving them access to submit claims, check claim status, check eligibility or perform other functions on behalf of the provider. Clicking “Add Agent” allows a Provider Administrator or Billing Agent to add an Agent to the account.



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KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES

Close Application

Account Home My Information Change Password View Agent Roles Add Agent

Add Agent

Use this screen to add access to an agent for your application.

Enter the email address of the agent you are adding access to your application and click search.

Search

KyHealth Choices
Kentucky Medicaid Web Site

For assistance, email us at KY_EDL_HelpDesk@hp.com or call (800) 205-4696 during normal business hours 7:00 am - 6:00 pm Monday - Friday EST.

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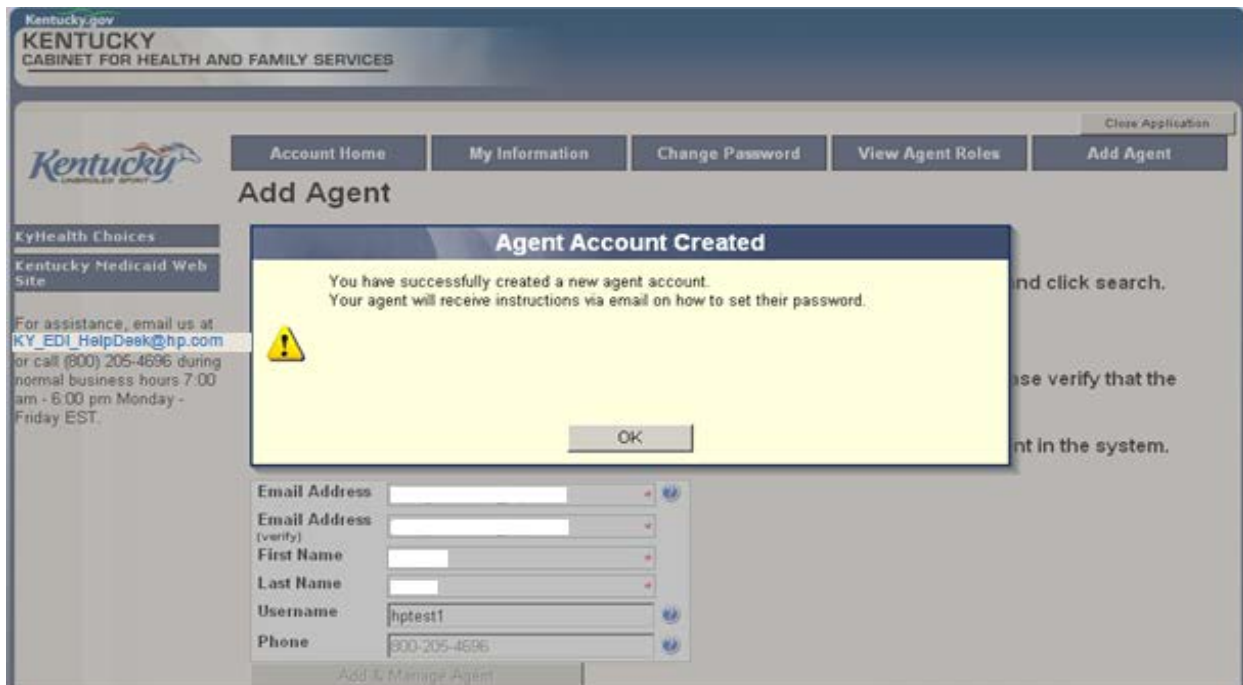
2.4.1 No Email Address Found: Create Username

The Provider Administrator or Billing Agent may search for an existing agent by entering the email address of the agent and clicking “search.” If no agent is found, the screen below will appear, allowing the user to create an Agent account and associate that agent with the Provider account.

1. Complete the fields boxed in red below.
2. Click “Add & Manage Agent” button.

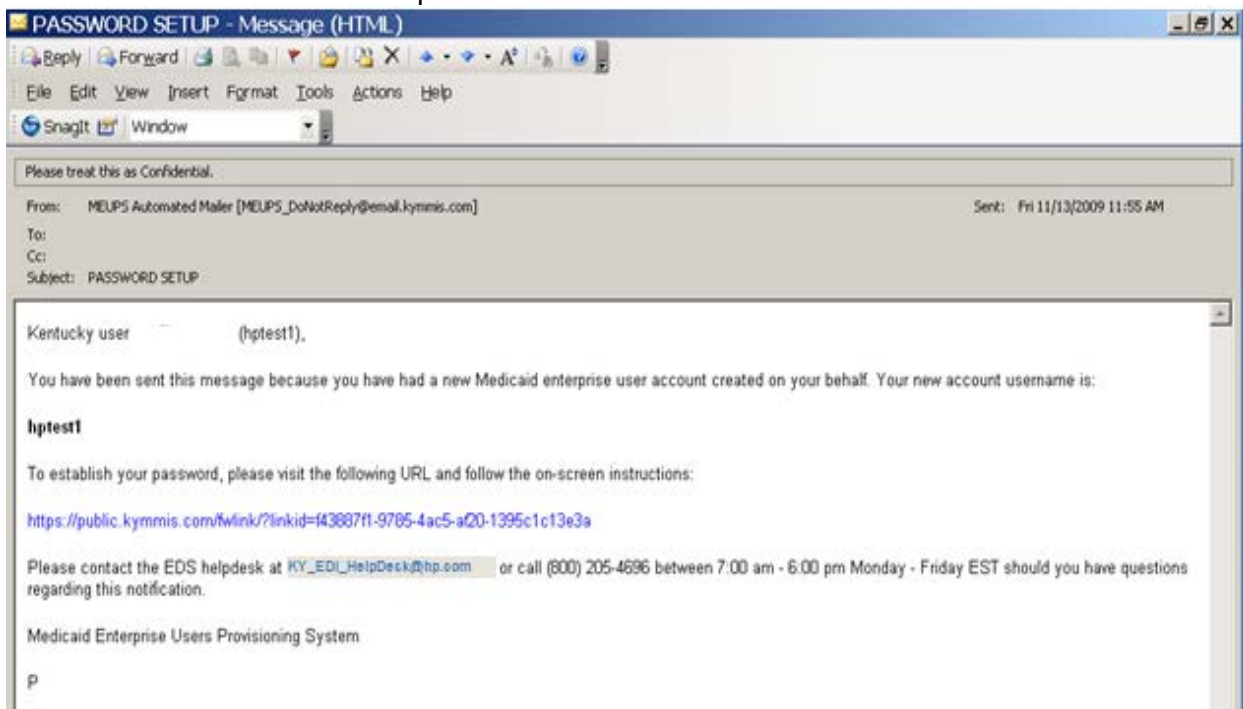
The screenshot shows the 'Add Agent' page in the KyHealth Net Professional Companion Guide. The page has a navigation bar with links: Account Home, My Information, Change Password, View Agent Roles, and Add Agent. A 'Close Application' button is in the top right. The main heading is 'Add Agent'. Below it, instructions state: 'Use this screen to add access to an agent for your application. Enter the email address of the agent you are adding access to your application and click search.' A search input field is present, followed by a message: 'An agent with the email address you specified was not found in the system. Please verify that the address is correct.' Below this, instructions say: 'Fill out the fields below with the agent's information to create a new agent account in the system.' A form with the following fields is highlighted with a red box: Email Address (with a dropdown arrow), Email Address (verify), First Name, Last Name, Username (with a dropdown arrow, containing 'hptest1'), and Phone (with a dropdown arrow, containing '800-205-4696'). An 'Add & Manage Agent' button is at the bottom of the form. The footer contains 'Contact Us', 'Privacy | Disclaimer | Individuals with Disabilities', and 'Copyright © 2007 Commonwealth of Kentucky All rights reserved.'

3. The “Agent Account Created” window appears.



4. User will receive an email as shown below.

Automated MEUPS email Example:



5. When user clicks the link in the email (example above), the “Terms of Service User Agreement window appears as shown on the next page.

6. User must click "I agree" in order to proceed.

Kentucky
COMMONWEALTH OF KENTUCKY

Terms of Service

Close Application

KyHealth Choices

Kentucky Medicaid Web Site

For assistance, email us at KY_EDL_HelpDesk@hp.com or call (800) 205-4696 during normal business hours 7:00 am - 6:00 pm Monday - Friday EST.

You must agree to the terms below before delegating permissions.

USER AGREEMENT

This User Account Agreement (hereinafter "Agreement"), effective today, is made by and between the Commonwealth of Kentucky Cabinet for Health and Family Services ("CHFS"), Department of Medicaid Services ("DMS"), and users who sign up for an account on this website (hereinafter "User"), the aforementioned being a licensed health care provider or an entity who acts on behalf of a licensed health care provider.

WHEREAS, User renders certain professional health care services ("Services") to members of employer groups and individuals, and submits documentation of those Services to DMS; and,

WHEREAS, DMS, in its implementation of the Medicaid program in Kentucky, provides to health care companies such as User a System of operational and informational support to respond to provider inquiries to exchange certain claims and billing information through electronic communications and through the Internet (hereinafter the "System");

WHEREAS, while performing its services User may be given access to, or may be exposed to, certain confidential or Individually Identifiable Health Information or Protected Health Information ("PHI") as defined under the Health Insurance Portability and Accountability Act of 1996 ("HIPAA"), 45 Code of Federal Regulations Parts 160-164, and applicable regulations that implement Title V of the Gramm-Leach-Bliley Act, 15 U.S.C. §6801, et seq. (the "GLB Regulations");

WHEREAS, User desires to utilize the System provided by DMS, and DMS desires to provide the System and related services and support to User, as defined and according to

Do you agree to the Terms of Service as stated above?

2.5 Manage Agent Roles

After an Agent is associated with a Provider account, permissions or “roles” must be granted in order for that Agent to act on the Provider’s behalf. To add roles for KYHealth Net (claims, eligibility, etc.), follow the instructions below.

1. Click on the “KYHealth Net” link.

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Close Application

Account Home My Information Change Password View Agent Roles Add Agent

Manage Agent Roles

This page allows you to add and remove roles from the agent. Begin by selecting the system in which you want to view or modify the Agent's access.

Agent Details

Name	edi test edi test	Account Status	Active
Email Address			
Address			
Telephone	800-205-4696		
Account Owner	hp instit KYHealthnet (hpinst).		

Remove All Roles

1 Select the system to modify access

2 Modify the permissions for selected system

System Roles

- Select Account Management
- Select **KYHealthNet**

Contact Us

2. Notice section **2** Modify the permissions for KYHealthNet section opens.
3. Roles are granted or removed in this section.

Account HomeMy InformationChange PasswordView Agent RolesAdd Agent

Manage Agent Roles

This page allows you to add and remove roles from the agent. Begin by selecting the system in which you want to view or modify the Agent's access.

Agent Details

Name Jane Doe	Account Status Active
Email Address janedoe@yahoo.com	
Address	
Telephone	
Account Owner	

1 Select the system to modify access

System	
Select Account Management	
Select Electronic Prior Authorization	
Select KYHealthNet	
Select Magellan Web Portal	
Select Magellan Web Portal (resource partner URI)	

2 Modify the permissions for KYHealthNet

Roles
<input type="checkbox"/> Card Issuance
<input type="checkbox"/> Claims Inquiry
<input type="checkbox"/> Claims Submission (Dental)
<input type="checkbox"/> Claims Submission (Institutional)
<input type="checkbox"/> Claims Submission (Professional)
<input type="checkbox"/> KenPAC Referral Confidential Message Inquiry
<input type="checkbox"/> KenPAC Referral Confidential Message Submit
<input type="checkbox"/> KenPAC Referral Inquiry
<input type="checkbox"/> KenPAC Referral Submit
<input type="checkbox"/> Eligibility Verification
<input type="checkbox"/> Electronic ADO
<input type="checkbox"/> Electronic EFT
<input type="checkbox"/> Provider Status
<input type="checkbox"/> LTC Claims
<input type="checkbox"/> PA Inquiry
<input type="checkbox"/> PA Submission
<input type="checkbox"/> Pharmacy History
<input type="checkbox"/> Presumptive Eligibility
<input type="checkbox"/> Pricing
<input type="checkbox"/> Ra Viewer
<input type="checkbox"/> TPL Carrier

4. Check the roles you wish to grant agent.
5. Click the "Save Changes" button to save modifications.

The screen returns “Successful adding role of ...”

Manage Agent Roles

This page allows you to add and remove roles from the agent. Begin by selecting the system in which you want to view or modify the Agent's access.

- ✓ Successful adding 'Card Issuance' role for system 'KYHealthNet'
- ✓ Successful adding 'Claims Inquiry' role for system 'KYHealthNet'
- ✓ Successful adding 'Claims Submission (Institutional)' role for system 'KYHealthNet'
- ✓ Successful adding 'Eligibility Verification' role for system 'KYHealthNet'
- ✓ Successful adding 'Ra Viewer' role for system 'KYHealthNet'

Agent Details

Name	Jane Doe	Account Status	Active
Email Address	janedoe@yahoo.com		
Address			
Telephone			
Account Owner			
<input type="button" value="Remove All Roles"/>			

1 Select the system to modify access

System	
Select Account Management	
Select Electronic Prior Authorization	
Select KYHealthNet	
Select Magellan Web Portal	
Select Magellan Web Portal (resource partner URI)	

2 Modify the permissions for KYHealthNet

Roles	
<input checked="" type="checkbox"/> Card Issuance	
<input checked="" type="checkbox"/> Claims Inquiry	
<input type="checkbox"/> Claims Submission (Dental)	
<input checked="" type="checkbox"/> Claims Submission (Institutional)	
<input type="checkbox"/> Claims Submission (Professional)	
<input type="checkbox"/> KenPAC Referral Confidential Message Inquiry	
<input type="checkbox"/> KenPAC Referral Confidential Message Submit	
<input type="checkbox"/> KenPAC Referral Inquiry	
<input type="checkbox"/> KenPAC Referral Submit	
<input checked="" type="checkbox"/> Eligibility Verification	
<input type="checkbox"/> Electronic ADO	
<input type="checkbox"/> Electronic EFT	
<input type="checkbox"/> Provider Status	
<input type="checkbox"/> LTC Claims	
<input type="checkbox"/> PA Inquiry	
<input type="checkbox"/> PA Submission	
<input type="checkbox"/> Pharmacy History	

(W)

3 Accessing KY Health Net

KyHealth Net allows users to access Member eligibility and related functions, submit claims, adjust or void claims, check claim status, check Prior Authorization requests, print Prior Authorization letters, view or download remittance advice statements, and access other valuable information.

1. On the “KyHealth Choices Home” page, click on the “KYHealth Net” link.

KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES
DEPARTMENT FOR MEDICAID SERVICES

KyHealth Choices Home

Friday 23 January 2015 11:29 am Sign Out

Jane Doe, Welcome to KyHealth Choices

Applications	
Application	Description
Account Management	Manages contact information, password, and authorizations for applications.
KYHealthNet	Eligibility Verification, Claims submission and inquiry, Presumptive Eligibility, RA Viewer.

Messages	
Date	Message
1/12/2015	Providers are now able to view Confirmation notices, Lack of Information and Denial letters online, via KYHealth Net, through https://home.kymmis.com/home . Select PA from the top menu and then select the option titled Carewise Prior Authorization Letter. This will allow you to search for, save or print a copy of the letter. You must be the provider the letter was issued to in order to view and print the letter.
11/17/2014	Effective December 1, 2014, Licensed Professional Art Therapists and Applied Behavior Analysts applications will be accepted. However, these two new provider types will not be allowed to enroll until January 1, 2015. The enrollment requirements can be found on the Provider Enrollment website located at http://www.chfs.ky.gov/dms/provEnr/
10/30/2014	Important KYHealthNet Announcement - Providers who are already enrolled in KY Medicaid are now able to access their provider enrollment file online through https://home.kymmis.com/home/ . If you already have access to KYHealthNet, you are now able to view your contract dates, licensure information, physical, correspondence and pay to address, phone number, fax number, taxonomy, NPI, group practice provider is affiliated with, providers that participate in group practice, annual disclosure of ownership (ADO), and revalidation dates. Once you log on to KYHealthNet, click on the Provider Status tab to access your file. If you do not have access to KYHealthNet, please visit http://www.chfs.ky.gov/dms/kyhealth.htm for instructions on how to sign up for this feature. If you have questions, please contact the EDI Department at HP by email (KY_EDI_HelpDesk@hp.com) or by phone at (800) 205-4696.

2. Select/verify the Provider's NPI/Taxonomy in the drop-down box.

KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES
KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMIS)

Provider Home | Member | Claims | PA | Provider References | RA Viewer | EFT | Logout

Provider Main Page

Wednesday 24 June 2015 2:56 pm

Welcome to the Kentucky Medicaid Website. The Kentucky Department of Medicaid Services secure website is intended for providers, clerks, and billing agents.

Notice to all providers. The electronic funds transfer (EFT) update function via KYHealth Net will be disabled on March 6, 2015. In order to update your EFT, please contact provider enrollment at 1-877-838-5085 for further instructions. We apologize for any inconvenience.


Provider

Switch Working Provider

You currently receive paper and electronic PA Letters, in an effort to go green would you like to discontinue Paper PA Letters?

- [Claim Inquiry](#)
- [Submit Dental Claim](#)
- [Submit Professional Claim](#)
- [Submit Institutional Claim](#)
- [Eligibility Verification](#)

- [Provider Status](#)



Non-activity for 40 minutes or longer will result in a time-out for this system. You will be required to log back in.

Last Updated: 4/30/2015

NOTE: The drop-down only appears if the user is an agent for multiple providers; otherwise, the agent will see only one provider's NPI/taxonomy in the box.

4 Functionality

Provider Administrators have access to all applicable functions on KyHealth Net. Billing Agents and Agents have access to only those functions granted them by the Provider Administrator. A Billing Agent or Agent may only perform the functions granted them by a given Provider Administrator, while logged in under that provider's account.

For example, if an Agent works on behalf of Dr. Smith and Dr. Jones, but the Agent doesn't have claim submission access for Dr. Jones, the claim submission function will not appear unless the Agent has selected Dr. Smith's NPI/Taxonomy from the drop-down when logging in.

KyHealth Net offers the following functions:

Menu Selection	Functions
Member	Check eligibility, card issuance, spend down, patient liability, pharmacy history and enroll a Member in Presumptive Eligibility (PE providers only).
Claims	Check claim status, submit claims, adjust paid claims or void paid claims.
Prior Authorization (PA)	Access PA information; download a PA letter or lookup a PA number.
Provider References	Check coverage on a procedure code, lookup commercial insurance carrier information and access other references on the DMS website.
RA Viewer	View and/or download your Remittance Advice.

The hyperlinks on the Home Page also offer quick access to commonly used functions.

5 Member Information

5.1 Member Card Issuance



The screenshot displays the KYMMIS (KY Medical Management Information System) Provider Main Page. At the top, the header includes the text "KENTUCKY CABINET FOR HEALTH AND FAMILY SERVICES" and "KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMIS)". A navigation bar contains links for "Provider Home", "Member", "Claims", "PA", "Provider References", "RA Viewer", and "Logout". A date indicator shows "Thursday 29 Jan". A dropdown menu is open under the "Member" link, listing options: "Card Issuance", "Eligibility Verification", "MCO Member Information", "Pharmacy History", "Patient Liability", and "Spend Down". The "Card Issuance" option is highlighted. Below the menu, a "Welcome to the" message is partially visible. A "Provider" dropdown menu is set to "Provider" with a "Switch Working Provider" button below it. A list of links includes "Claim Inquiry", "Submit Professional Claim", "Submit Institutional Claim", "Eligibility Verification", and "Provider Status". An image shows a healthcare professional examining a patient's eye. A footer message states: "Non-activity for 40 minutes or longer will result in a time-out for this system. You will be required to log back in."

1. Select Member from the Menu.
2. Choose "Card Issuance" from the drop-down.

3. Enter the Member ID or SSN# and click the "Search" button to find the Medicaid card issue date.

The screenshot shows the KYMMIS interface. At the top, it says "KENTUCKY CABINET FOR HEALTH AND FAMILY SERVICES" and "KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMIS)". Below this is a navigation bar with links: "Provider Home | Member | Claims | PA | Provider References | RA Viewer | [dropdown] | Logout". The main heading is "Card Issuance". The page shows the date and time: "Friday 30 January 2015 11:47 am". There are two input fields: "Member ID:" and "SSN:". Below these is a "Search" button. At the bottom right, it says "Last Updated: 8/11/2014". The footer contains "Contact Us", "Privacy | Disclaimer | Individuals with Disabilities", and "Copyright © 2005 Commonwealth of Kentucky All rights reserved."

The card issuance dates include eligibility begin and end dates along with card type. An "R" in the retroactive column indicates the segment was issued retroactively.

Provider Home | Member | Claims | PA | Provider References | RA Viewer | | Logout

Card Issuance

Friday 30 January 2015 11:50 am

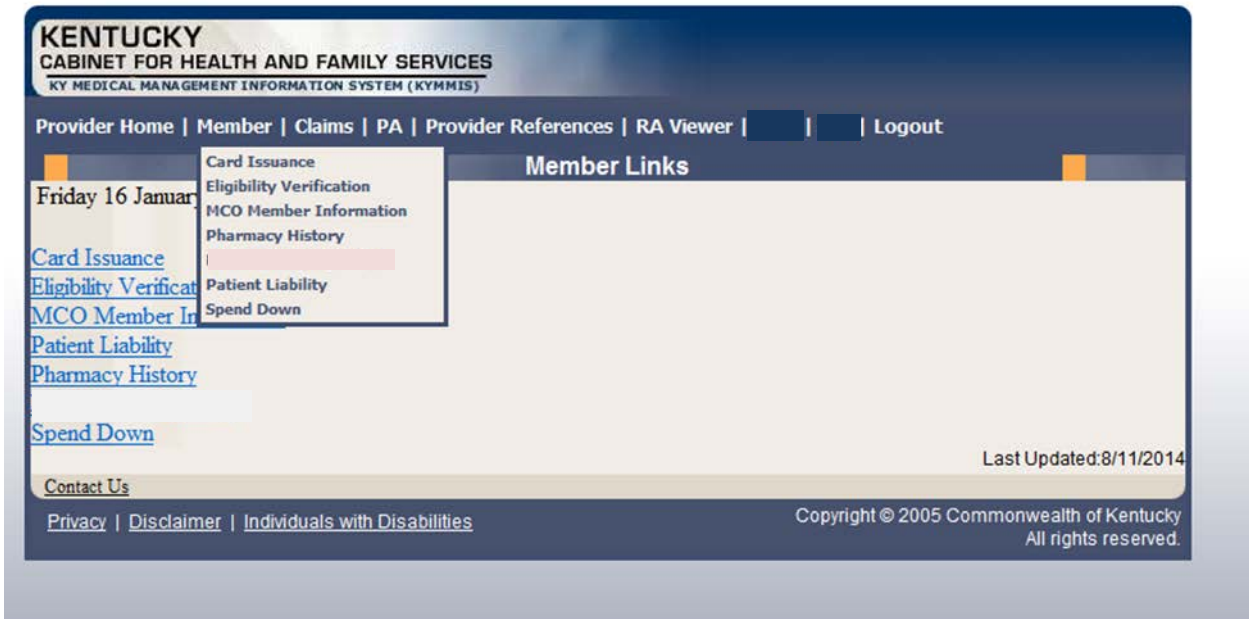
Member ID: SSN:

Issue Date	Retroactive	Beginning Date	End Date	Type	Source	Currently Billable
01/21/2015		02/01/2015	03/01/2015	Regular	KMIDC	Yes
12/18/2014		01/01/2015	02/01/2015	Regular	KMIDC	Yes
11/17/2014		12/01/2014	01/01/2015	Regular	KMIDC	Yes
10/22/2014		11/01/2014	12/01/2014	Regular	KMIDC	Yes
09/19/2014		10/01/2014	11/01/2014	Regular	KMIDC	Yes
08/20/2014		09/01/2014	10/01/2014	Regular	KMIDC	Yes
07/22/2014		08/01/2014	09/01/2014	Regular	KMIDC	Yes
06/19/2014		07/01/2014	08/01/2014	Regular	KMIDC	Yes
05/20/2014		06/01/2014	07/01/2014	Regular	KMIDC	Yes
04/21/2014		05/01/2014	06/01/2014	Regular	KMIDC	Yes
03/20/2014		04/01/2014	05/01/2014	Regular	KMIDC	Yes
02/19/2014		03/01/2014	04/01/2014	Regular	KMIDC	Yes
01/22/2014		02/01/2014	03/01/2014	Regular	KMIDC	No
12/17/2013		01/01/2014	02/01/2014	Regular	KISS	No
11/18/2013		12/01/2013	01/01/2014	Regular	KISS	No
10/22/2013		11/01/2013	12/01/2013	Regular	KISS	No
09/19/2013		10/01/2013	11/01/2013	Regular	KISS	No
08/21/2013		09/01/2013	10/01/2013	Regular	KISS	No
07/22/2013		08/01/2013	09/01/2013	Regular	KISS	No
06/19/2013		07/01/2013	08/01/2013	Regular	KISS	No
05/21/2013		06/01/2013	07/01/2013	Regular	KISS	No
04/19/2013		05/01/2013	06/01/2013	Regular	KISS	No
03/20/2013		04/01/2013	05/01/2013	Regular	KISS	No
02/19/2013		03/01/2013	04/01/2013	Regular	KISS	No
01/31/2013		02/01/2013	03/01/2013	Regular	KISS	No
12/17/2012		01/01/2013	02/01/2013	Regular	KISS	No
11/19/2012		12/01/2012	01/01/2013	Regular	KISS	No
10/22/2012		11/01/2012	12/01/2012	Regular	KISS	No
09/19/2012		10/01/2012	11/01/2012	Regular	KISS	No
08/22/2012		09/01/2012	10/01/2012	Regular	KISS	No
07/20/2012		08/01/2012	09/01/2012	Regular	KISS	No
06/20/2012		07/01/2012	08/01/2012	Regular	KISS	No
05/21/2012		06/01/2012	07/01/2012	Regular	KISS	No
04/19/2012		05/01/2012	06/01/2012	Regular	KISS	No
03/21/2012		04/01/2012	05/01/2012	Regular	KISS	No
03/06/2012	R	03/01/2012	04/01/2012	Regular	KISS	No

5.2 Member Eligibility Verification

1. Select Member from the Menu.
2. Choose "Eligibility Verification" from the drop-down.

The following screen will appear.



5.2.1 Searching for a Member

1. Click the arrow to the right in the “Select Lookup Type” box and select the criteria to be used in the search.

KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES
KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMIS)

Provider Home | Member | Claims | PA | Provider References | RA Viewer | | Logout

Member Eligibility Verification

Monday 15 July 2013 1:42 pm

Provider

Select Lookup Type: **Service Type:**

- Select --
- Member ID Lookup
- SSN Lookup**
- Case Number Lookup

Ambulatory Service Center Facility
Anesthesia
Cardiac Rehabilitation

Last Updated: 4/11/2013

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When the search criteria is selected, the screen will expand to include fields for dates of service and Service Type. The Service Type will display all 12 of the CORE ACA required service types, the page will automatically default to Health Plan Coverage. The current date will automatically be plugged in the date's fields. The user may change the dates to the desired dates of service.

2. Enter the search criteria.
3. Click “search.”

The Member Eligibility Verification page will appear.

This screen will display the most current eligibility information available.

KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES
KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMIS)

[Provider Home](#) | [Member](#) | [Claims](#) | [PA](#) | [Provider References](#) | [Trade Files](#) | [RA Viewer](#) | [Logout](#)

Member Eligibility Verification

Wednesday 23 September 2015 10:22 am

Provider:

Select Lookup Type: Service Type:

Member ID:

From Date of Service: To Date of Service:

Verification No. 3ecb59972f - 9/23/2015 Status: Active

Member

Current ID: **Last Name:** **First Name:** **Date of Birth:**

Old ID: **Check Digit:** **Date of Death:**

[Other IDs](#) **Phone Number:**

SSN: **County Code:** **County Name:**

Physical Address: **View Member's Mailing Address: [here](#)**

City: **State:** KY **ZipCode:**

Hospice Election Date:

Medicare A: **Medicare B:**

Case Number: **Case Name:**

Eligibility

[Eligibility 5 Year History](#)

Eligibility Group	Program Code	Program Status	Pov Ind	From Date of Service	To Date of Service
KY Managed Care Organization without Co-Pay	XC - Child	P1 - Child at least 6 and under 19, Attending School if 18	N	09/23/2015	09/23/2015

- Link on the hyper link to view member mailing address

- The member mail address information

- If the member is not eligible an error code is returned

When the link under Eligibility Group is selected a new window displays the service types:

KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES
KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMIS)

[Provider Home](#) | [Member](#) | [Claims](#) | [PA](#) | [Provider References](#) | [RA Viewer](#) | [Logout](#)

Service Type Coverage

Wednesday 8 January 2014 3:34 pm

Member

I.D:	Last Name:	First Name:	Date of Birth:
SSN:	County Code:		
Case Number:	Case Name:		

Displayed Member Geographic Information is Members Current Information

***Service Type Coverage for Eligibility Group:
 KY Managed Care Organization Program with no copay**

Service Type	Date Effective	Date End	Coverage	Co-Pay	Co-Insurance	Base Deductible	Deductible Remaining
1 - Medical Care	01/08/2014	01/08/2014	Y	0	0	0	0
33 - Chiropractic	01/08/2014	01/08/2014	Y	0	0	0	0
35 - Dental Care	01/08/2014	01/08/2014	Y	0	0	0	0
47 - Hospital	01/08/2014	01/08/2014	Y	0	0	0	0
48 - Hospital - Inpatient	01/08/2014	01/08/2014	Y	0	0	0	0
50 - Hospital - Outpatient	01/08/2014	01/08/2014	Y	0	0	0	0
86 - Emergency Services	01/08/2014	01/08/2014	Y	0	0	0	0
88 - Pharmacy	01/08/2014	01/08/2014	Y	0	0	0	0
98 - Professional (Physician) Visit - Office	01/08/2014	01/08/2014	Y	0	0	0	0
AL - Vision (Optometry)	01/08/2014	01/08/2014	Y	0	0	0	0
MH - Mental Health	01/08/2014	01/08/2014	Y	0	0	0	0
UC - Urgent Care	01/08/2014	01/08/2014	Y	0	0	0	0

*Accurate information regarding KY Medicaid member copay/coinsurance for MCO plans should be obtained directly from the appropriate MCO.
 For Medicaid members not enrolled in Managed Care, please refer back to the "Copay/Coinsurance/Cost Share 5 year history" section, under member eligibility verification, for current information.

Last Updated:12/14/2013

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If the member eligibility has end dated the following message will display:

KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES
KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMS)

[Provider Home](#) | [Member](#) | [Claims](#) | [PA](#) | [Provider References](#) | [Trade Files](#) | [RA Viewer](#) | [Logout](#)

Member Eligibility Verification

Monday 21 September 2015 4:05 pm

Provider: X

Select Lookup Type: Service Type:

Member ID:

From Date of Service: To Date of Service:

Verification No. cc940dfa06 - 9/21/2015 Status: Non-Active

Error code 78 - Subscriber/Insured Not in Group/Plan Identified

KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES
KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMIS)

[Provider Home](#) | [Member](#) | [Claims](#) | [PA](#) | [Provider References](#) | [RA Viewer](#) | [Logout](#)

Eligibility 5 Year History

Monday 4 February 2013 10:16 am

Member

I.D:	Last Name:	First Name:	Date of Birth:
SSN:	County Code:		
Case Number:	Case Name:		

Displayed Member Geographic Information is Members Current Information

Eligibility History

Program	Program Code	Program Status	Begin Date	End Date	Pov Ind
KY Managed Care Organization without Co-Pay	I -Prg wmn & inf w/inc <185% or chl <19 w/inc <=200%	P1 - 100% FPL	11/01/2011	12/31/2299	N
Fam Chc - Man Pop - Med Kids	I -Prg wmn & inf w/inc <185% or chl <19 w/inc <=200%	P1 - 100% FPL	07/01/2006	10/31/2011	N

Note: POV_IND - An 'N' in this field indicates that the member is at or below 100% of the federal poverty level. If the indicator is 'N' you may not refuse to provide services for no payment of co pays. If the indicator is 'Y' you may refuse to provide services for non-payment of co pays if this is the current business practice for all patients.

Cost Sharing

Year	Quarter	Medical CoPay	Pharmacy CoPay	Cost Share Met
2013	1	N	N	N
2012	4	N	N	N
2012	3	N	N	N
2012	2	N	N	N
2012	1	N	N	N
2011	4	N	N	N
2011	3	N	N	N
2011	2	N	N	N
2011	1	N	N	N
2010	4	N	N	N
2010	3	N	N	N
2010	2	N	N	N
2010	1	N	N	N
2009	4	N	N	N
2009	3	N	N	N
2009	2	N	N	N
2009	1	N	N	N
2008	4	N	N	N

Note: Cost Share Met - An indicator of 'Y' in this field indicates that the member has met the cost sharing limit for the quarter and is no longer subject to co-payments for the remainder of the quarter.

Last Updated: 1/22/2013

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KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES
KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMIS)

[Provider Home](#) | [Member](#) | [Claims](#) | [PA](#) | [Provider References](#) | [RA Viewer](#) | [Logout](#)

Service Limitations 5 Year History

Monday 4 February 2013 10:17 am

Member

I.D.:	Last Name:	First Name:	Date of Birth:
SSN:	County Code:		
Case Number:	Case Name:		

Displayed Member Geographic Information is Members Current Information

Note: The following shows the history of PAID claims only - no pending claims are shown below. This screen does NOT guarantee payment. Claims are paid as they are received at Medicaid.

Dental		
Procedure Code	Description	Date of Service
D1120	DENTAL PROPHYLAXIS CHILD	11/07/2011
D1120	DENTAL PROPHYLAXIS CHILD	11/06/2012
D0220	INTRAORAL PERIAPICAL FIRST	10/22/2009
D1120	DENTAL PROPHYLAXIS CHILD	10/07/2010
D0220	INTRAORAL PERIAPICAL FIRST	09/22/2009
D2150	AMALGAM TWO SURFACES PERMANE	08/25/2008
D1120	DENTAL PROPHYLAXIS CHILD	07/30/2009
D1120	DENTAL PROPHYLAXIS CHILD	07/10/2008
D1120	DENTAL PROPHYLAXIS CHILD	03/29/2010
D0220	INTRAORAL PERIAPICAL FIRST	01/07/2010

1

Vision
No Rows Found
Hearing
No Rows Found
Ultra Sound
No Rows Found

EPSDT		
Procedure Code	Description	Date of Service
99393	PREV VISIT EST AGE 5-11	06/28/2011
92012	EYE EXAM ESTABLISH PATIENT	02/01/2011
D1120	DENTAL PROPHYLAXIS CHILD	10/07/2010
D1120	DENTAL PROPHYLAXIS CHILD	03/29/2010
92012	EYE EXAM ESTABLISH PATIENT	01/29/2010
99393	PREV VISIT EST AGE 5-11	01/25/2010
D1120	DENTAL PROPHYLAXIS CHILD	07/30/2009
99393	PREV VISIT EST AGE 5-11	01/22/2009
92012	EYE EXAM ESTABLISH PATIENT	10/06/2008
D1120	DENTAL PROPHYLAXIS CHILD	07/10/2008

1

Outpatient Rehab Therapy
No Rows Found

Last Updated: 1/22/2013

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KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES
KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMIS)

[Provider Home](#) | [Member](#) | [Claims](#) | [PA](#) | [Provider References](#) | [RA Viewer](#) | [Logout](#)

TPL 5 Year History

Monday 4 February 2013 10:18 am

Member

I.D:	Last Name:	First Name:	Date of Birth:
SSN:	County Code:		
Case Number:	Case Name:		

Displayed Member Geographic Information is Members Current Information

TPL History

No Rows Found

Last Updated: 1/22/2013

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KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES
KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMIS)

[Provider Home](#) | [Member](#) | [Claims](#) | [PA](#) | [Provider References](#) | | [RA Viewer](#) | | [Logout](#)

Managed Care 5 Year History

Tuesday 29 January 2013 5:53 pm

Member

I.D:	Last Name	First Name:	Date of Birth:
SSN:	County Code:		
Case Number:	Case Name:		

Displayed Member Geographic Information is Members Current Information

Managed Care History

MCO Name	PMP ID	Region	Date Added	Effective Date	End Date

Last Updated: 1/29/2013

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KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES
 KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMIS)

Provider Home | Member | Claims | PA | Provider References | RA Viewer | Logout

KenPAC 5 Year History

Monday 4 February 2013 10:20 am

Member

I.D: Last Name: First Name: Date of Birth:

SSN: County Code:

Case Number: Case Name:

Displayed Member Geographic Information is Members Current Information

KenPAC History

Provider Name	Site Phone #	Begin Date	End Date

Last Updated: 1/22/2013

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Lockin

[Lockin 5 Year History](#)

No current coverage for date of service entered.
 If member is enrolled in Managed Care, please refer to [MCO Member Information](#) panel

KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES
 KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMIS)

Provider Home | Member | Claims | PA | Provider References | [REDACTED] | RA Viewer | Logout

Lockin 5 Year History

Tuesday 11 June 2013 1:54 pm

If member is enrolled in Managed Care, please refer to [MCO Member Information](#) panel

Member

I.D: Last Name: First Name: Date of Birth:

SSN: County Code:

Case Number: Case Name:

Displayed Member Geographic Information is Members Current Information

Lockin History

Provider Name	Provider Phone	Service Type	Effective	End
		LOCK-IN (MEDICAL)	02/01/2009	05/31/2009
		LOCK-IN (PHARMACY)	05/01/2005	05/31/2009

Last Updated: 6/10/2013

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KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES
KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMIS)

[Provider Home](#) | [Member](#) | [Claims](#) | [PA](#) | [Provider References](#) | [RA Viewer](#) | [Logout](#)

Waiver 5 Year History

Monday 4 February 2013 10:21 am

Member			
I.D:	Last Name:	First Name:	Date of Birth:
SSN:	County Code:		
Case Number:	Case Name:		

Displayed Member Geographic Information is Members Current Information

Waiver History

No Rows Found

Last Updated: 1/22/2013

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5.2.2 Member Eligibility Suspension/Disenrollment

The new indicators for member who have the following status at the time of member inquiry; if the member does not have one of these indicators on file this panel will not display.

- I – Suspended - Incarcerated
- A – Eligible but dis-enrolled due to address mismatch
- W – Address Mismatch warning

KENTUCKY
 CABINET FOR HEALTH AND FAMILY SERVICES
KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMIS)

[Provider Home](#) | [Member](#) | [Claims](#) | [PA](#) | [Provider References](#) | [Trade Files](#) | [RA Viewer](#) | [Logout](#)

Member Eligibility Verification

Thursday 27 August 2015 11:28 am

Provider:

Select Lookup Type: Service Type:

Member ID:

From Date of Service: To Date of Service:

Verification No. 3ecb59972f - 9/23/2015 Status: Active

Member

Current ID:	Last Name:	First Name:	Date of Birth:
Old ID:	Check Digit:	Gender: M	Date of Death:
Other IDs	Phone Number:		
SSN:	County Code:	County Name:	
Address:			
City:	State: KY	ZipCode:	
Hospice Election Date:			
Medicare A:		Medicare B:	
Case Number:	Case Name:		

Service Limitation

[Service Limitation 5 Year History](#)

No current coverage for date of service entered.

Copay/Coinsurance/Cost Share

[Copay/Coinsurance/Cost Share 5 Year History](#)

No current coverage for date of service entered.

TPL

[TPL 5 Year History](#)

No current coverage for date of service entered.

Managed Care

[Managed Care 5 Year History](#)

MCO Name	PMP ID	Region	Date Added	From Date of Service	To Date of Service
		06	08/21/2014	06/01/2015	08/26/2015

KenPAC

[KenPAC 5 Year History](#)

No current coverage for date of service entered.

Lockin

[Lockin 5 Year History](#)

No current coverage for date of service entered.
 If member is enrolled in Managed Care, please refer to [MCO Member Information](#) panel

Waiver

[Waiver 5 Year History](#)

No current coverage for date of service entered.

Last Updated: 8/20/2015

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Suspensions/Disenrollments

Address Mismatch Warning! Please have the member call the Department for Community Based Services (DCBS) at 855-306-8959 or kynect at 1-855-4kynect (459-6328) to update their address.

Suspension/Disenrollment Type	Date Effective	Date End
I - Suspended - Incarcerated	08/15/2015	08/31/2015
A - Eligible but Disenrolled - Address Mismatch	07/01/2015	08/31/2015
W - Address Mismatch Warning	06/01/2015	06/30/2015

Alert! Individuals with an incarceration suspension (Ind - I) or an address hold (Ind - A) will not be eligible for claims payment or MCO enrollment. If this information is incorrect, have member call DCBS at 855-306-8959 or kynect at 1-855-4kynect (459-6328).

Eligibility

Eligibility 5 Year History

Eligibility Group	Program Code	Program Status	Pov Ind	From Date of Service	To Date of Service
KY Managed Care Organization without Co-Pay	XC - Child	P3 - Newborn Child less than 1	N	06/01/2015	08/31/2015
Copay Indicator	From Date	To Date			
N	06/01/2015	08/31/2015			

Note: POV_IND - An 'N' in this field indicates that the member is at or below 100% of the federal poverty level. If the indicator is 'N' you may not refuse to provide services for no payment of co pays. If the indicator is 'Y' you may refuse to provide services for non-payment of co pays if this is the current business practice for all patients.

Please note that the Medicare Savings benefit package, which includes QMB (program code Z), SLMB (program code ZL) and QI1 (Program code ZJ), is not full Medicaid coverage. This benefit package is for members who have Medicare and KY Medicaid pays their Medicare premiums. Of this group, those with Program Code Z or QMB are also eligible for co pays and deductibles.

5.3 View Pharmacy Claim History

1. Select Member from the Menu.
2. Choose "Pharmacy History" from the drop-down.

The screenshot displays the 'Provider Main Page' of the KYMMIS system. At the top, the header includes 'KENTUCKY CABINET FOR HEALTH AND FAMILY SERVICES' and 'KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMIS)'. A navigation bar contains links for 'Provider Home', 'Member', 'Claims', 'PA', 'Provider References', 'RA Viewer', and 'Logout'. A date indicator shows 'Monday 13 Dec'. A dropdown menu is open, listing options: 'Card Issuance', 'Eligibility Verification', 'Pharmacy History' (highlighted), 'Patient Liability', and 'Spend Down'. A welcome message states: 'Welcome to the secure website. The Kentucky Department of Medicaid Services secure website is intended for providers, clerks, and billing agents.' Below this, there is a 'Provider' dropdown menu and a 'Switch Working Provider' button. A photograph shows a healthcare professional examining a patient's eye. A footer message reads: 'Non-activity for 40 minutes or longer will result in a time-out for this system. You will be required to log back in.' The page is dated 'Last Updated: 9/15/2010' and includes a 'Contact Us' link.

The following screen will appear.

KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES
 KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMIS)

[Provider Home](#) | [Member](#) | [Claims](#) | [PA](#) | [Provider References](#) | [RA Viewer](#) | [Logout](#)

Pharmacy Claims History

Friday 17 December 2010 10:01 am

Note: Pharmacy information is updated every two weeks.

Disclaimer: Claims shown are paid claims only. Denied, suspended or waiting to be paid claims will not be listed.

Member ID:

[Contact Us](#)

[Privacy](#) | [Disclaimer](#) | [Individuals with Disabilities](#)

Last Updated: 9/15/2010

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3. Enter the Member's ID and click Search.

The Pharmacy Claims History screen will appear.

4. The Pharmacy Claims History screen will appear.

KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES
 KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMIS)

[Provider Home](#) | [Member](#) | [Claims](#) | [PA](#) | [Provider References](#) | [Trade Files](#) | [RA Viewer](#) | | | [Logout](#)

Pharmacy Claims History

Thursday 15 January 2015 4:48 pm

Note: Pharmacy information is updated every two weeks.

Disclaimer: Claims shown are paid claims only. Denied, suspended or waiting to be paid claims will not be listed.

Member ID:

Prescription Name	Date Filled	Supply Days	ICN
NITROFURANTOIN	11/06/2014	30	7814321007899
NABUMETONE	11/06/2014	60	7814321007901
NITROFURANTOIN	11/06/2014	30	7814321011965
NABUMETONE	11/06/2014	60	7814321011967

[Contact Us](#)

[Privacy](#) | [Disclaimer](#) | [Individuals with Disabilities](#)

Last Updated: 8/28/2014

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6 Patient Liability

1. Select Member from the Menu.
2. Choose "Patient Liability" from the drop-down.

The screenshot displays the KYMMIS website interface. At the top, it reads "KENTUCKY CABINET FOR HEALTH AND FAMILY SERVICES" and "KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMIS)". A navigation bar includes links for "Provider Home", "Member", "Claims", "PA", "Provider References", "RA Viewer", and "Logout". A date indicator shows "Friday 16 January". A "Member Links" section is visible, with a dropdown menu open showing options: "Card Issuance", "Eligibility Verification", "MCO Member Information", "Pharmacy History", "Patient Liability", and "Spend Down". The "Patient Liability" option is highlighted. Below the menu, there are links for "Card Issuance", "Eligibility Verificat", "MCO Member In", "Patient Liability", "Pharmacy History", and "Spend Down". A footer contains "Contact Us", "Privacy", "Disclaimer", "Individuals with Disabilities", and "Copyright © 2005 Commonwealth of Kentucky All rights reserved." The text "Last Updated: 8/11/2014" is also present.

The following screen will appear.

The screenshot shows the KYMMIS interface. At the top, it reads "KENTUCKY CABINET FOR HEALTH AND FAMILY SERVICES" and "KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMIS)". Below this is a navigation menu with links: "Provider Home | Member | Claims | PA | Provider References | RA Viewer | Logout". The main heading is "Patient Liability". The date and time are "Friday 17 December 2010 10:10 am". There are two input fields: "Member ID:" and "SSN:". A "Search" button is positioned below these fields. In the bottom right corner, it says "Last Updated: 9/15/2010". The footer contains "Contact Us" on the left and "Copyright © 2005 Commonwealth of Kentucky All rights reserved." on the right. Additional footer links include "Privacy | Disclaimer | Individuals with Disabilities".

3. Enter the Member ID or SSN and click the "Search" button to find the patient liability.

7 Spend Down

1. Select Member from the Menu.
2. Choose "Spend Down" from the drop-down.

KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES
KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMIS)

Provider Home | Member | Claims | PA | Provider References | RA Viewer | Logout

Monday 13 Dec

Provider Main Page

Welcome to the secure website. The Kentucky Department of Medicaid Services secure website is intended for providers, clerks, and billing agents.

Provider

Switch Working Provider

- [Claim Inquiry](#)
- [Eligibility Verification](#)

Non-activity for 40 minutes or longer will result in a time-out for this system. You will be required to log back in.

Last Updated: 9/15/2010

[Contact Us](#)

The following screen will appear.

3. Enter the Member ID or SSN and click the "Search" button to find the Spend Down data.

KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES
 KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMIS)

[Provider Home](#) | [Member](#) | [Claims](#) | [PA](#) | [Provider References](#) | [RA Viewer](#) | [Logout](#)

Spend Down

Thursday 19 November 2009 08:08 am

Member ID: SSN:

Last Updated: 4/30/2009

[Contact Us](#)

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KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES
 KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMIS)

[Provider Home](#) | [Member](#) | [Claims](#) | [PA](#) | [Provider References](#) | [RA Viewer](#) | [Logout](#)

Spend Down

Friday 20 August 2010 12:21 pm

Member ID: SSN:

Member

DOB: 07/04/1965 **Member ID:**

DOD: 09/04/2009 **Name:**

Spend Down

Begin Date	End Date	Amount	Balance
03/10/2009	04/30/2009	\$396.52	\$396.52
05/01/2009	07/31/2009	\$3,915.00	\$0.00
08/01/2009	10/31/2009	\$3,915.00	\$0.00

Last Updated: 7/1/2010

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8 PA – Prior Authorization

8.1 Prior Authorization Check list

1. Select PA from the Menu.
2. Choose “Prior Authorization” from the drop-down.

KENTUCKY
 CABINET FOR HEALTH AND FAMILY SERVICES
KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMIS)

[Provider Home](#) | [Member](#) | [Claims](#) | [PA](#) | [Provider References](#) | [RA Viewer](#) | [Logout](#)

Friday 16 January 2015 11:25 am

Welcome to the Kentucky Medicaid Services secure website is intended for agents.

Prior Authorization Checklist
 Radiology Prior Auth Proc Code List
 MMIS Prior Authorization Letter
 CareWise Prior Authorization Letter
 PA Inquiry
 DME PA Smart Sheets

Provider

You currently receive paper and electronic PA Letters, in an effort to go green would you like to discontinue Paper PA Letters?

The following provider id(s) require renewal of their Annual Disclosure of Ownership.

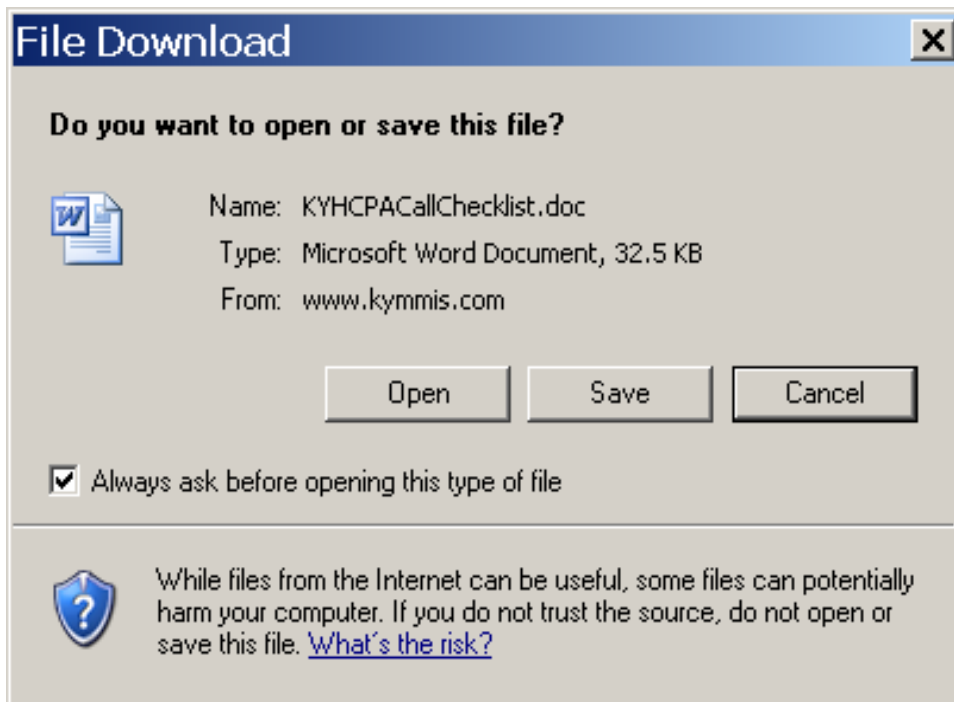
Provider ID	NPI	Provider Name	Due Date

- [Claim Inquiry](#)
- [Submit Dental Claim](#)
- [Submit Professional Claim](#)
- [Submit Institutional Claim](#)
- [Eligibility Verification](#)

- [Provider Status](#)

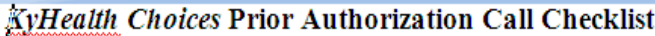


The following dialogue box will appear.



3. Select Open or Save.

An example of the checklist follows:

			
<p>Prior to calling or faxing this request to prior authorize services, please complete the following information for each Medicaid member when requesting services. By completing this form our representatives will be able to process your request more quickly. We thank you for your assistance.</p>			
<p>Clinical staff should make the Prior Authorization request.</p>			
<p>Review the attached list to see if service requires prior authorization (which would be the letter) and add below.</p>			
<p>All fields are required to process the Prior Authorization request.</p>			
<p>This request does not guarantee these services will be authorized.</p>			
Member Last Name	Member First Name	Member Middle Initial	Member Medicaid ID Number
Member Address	City	Zip Code	Responsible Party for Member Under Age of 18.
Ordering Provider Name		Ordering Provider's Medicaid Number (non-Medicaid providers should enter license number and state)	
Ordering Provider Contact Person Name		Ordering Provider Contact Person Phone # ()	
Facility Name		Facility's Medicaid Number	
Facility Contact Person Name		Facility Contact Person Phone # ()	
Date(s) of Service			
Diagnosis Codes			
Clinical Criteria			
Procedure Codes			

8.2 Radiology Prior Authorization Procedure Code List

1. Select PA from the Menu.
2. Choose "Radiology Prior Auth Proc Code List" from the drop-down.

The screenshot shows the Kentucky Medicaid website interface. At the top, it says "KENTUCKY CABINET FOR HEALTH AND FAMILY SERVICES" and "KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMIS)". The navigation bar includes links for "Provider Home", "Member", "Claims", "PA", "Provider References", "RA Viewer", and "Logout". A dropdown menu is open under "PA", listing several options: "Prior Authorization Checklist", "Radiology Prior Auth Proc Code List" (which is highlighted), "MMIS Prior Authorization Letter", "CareWise Prior Authorization Letter", "PA Inquiry", and "DME PA Smart Sheets". Below the navigation, there is a date and time display: "Friday 16 January 2015 11:25 am". A welcome message reads: "Welcome to the Kentucky Medicaid... of Medicaid Services secure website is intended for agents." There is a "Provider" dropdown menu and a "Switch Working Provider" button. A survey question asks: "You currently receive paper and electronic PA Letters, in an effort to go green would you like to discontinue Paper PA Letters?" with a "Yes!" button. Below this is a notification box: "The following provider id(s) require renewal of their Annual Disclosure of Ownership." followed by a table with columns: "Provider ID", "NPI", "Provider Name", and "Due Date". On the left side, there are several links: "Claim Inquiry", "Submit Dental Claim", "Submit Professional Claim", "Submit Institutional Claim", "Eligibility Verification", and "Provider Status". On the right side, there is an image of a doctor examining a child's eye.

A PDF version of the Radiology Prior Authorization Procedure Code List will appear.

**Revised KyHealth Choices Radiology Codes Requiring Prior Authorization
Effective September 15, 2006**

Code	Description
70540	Magnetic resonance (eg, proton) imaging, orbit, face, and neck; without contrast material(s)
70542	Magnetic resonance (eg, proton) imaging, orbit, face, and neck; with contrast material(s)
70543	Magnetic resonance (eg, proton) imaging, orbit, face, and neck; without contrast material(s), followed by contrast material(s) and further sequences
70544	Magnetic resonance angiography, head; without contrast materials (Effective 03/01/2007)
70545	Magnetic resonance angiography, head; with contrast materials (Effective 03/01/2007)
70546	Magnetic resonance angiography, head; without contrast materials followed by contrast materials and further sequences (Effective 03/01/2007)
70547	Magnetic resonance angiography, neck; without contrast material(s)
70548	Magnetic resonance angiography, neck; with contrast material(s)
70549	Magnetic resonance angiography, neck; without contrast material(s), followed by contrast material(s) and further sequences
70551	Magnetic resonance (eg, Proton) imaging, brain (including brain stem); without contrast material
70552	Magnetic resonance (eg, Proton) imaging, brain (including brain stem); with contrast material
70553	Magnetic resonance (eg, Proton) imaging, brain (including brain stem); without contrast material followed by contrast material and further sequences
70557	Magnetic resonance (eg, Proton) imaging, brain (including brain stem and skull base), during open intracranial procedures (eg. To assess for residual tumor or residual vascular malformation; without contrast material
70558	Magnetic resonance (eg, Proton) imaging, brain (including brain stem and skull base), during open intracranial procedures (eg. To assess for residual tumor or residual vascular malformation; with contrast material
70559	Magnetic resonance (eg, Proton) imaging, brain (including brain stem and skull base), during open intracranial procedures (eg. To assess for residual tumor or residual vascular malformation; without contrast material, followed by contrast

8.3 MMIS PA Letters

1. Select PA from the Menu.
2. Choose "MMIS Prior Authorization Letter" from the drop-down.

The screenshot displays the KYMMIS web application interface. At the top, it identifies the user as being in the 'KYMMIS' system. A navigation menu includes links for 'Provider Home', 'Member', 'Claims', 'PA', 'Provider References', 'RA Viewer', and 'Logout'. The main heading is 'Prior Authorization (PA) Letters', with a timestamp of 'Friday 16 January 2015 12:59 pm'. A central 'Search Criteria' box contains the following fields: 'Provider' (a dropdown menu), 'Member ID' (a text input field), 'Letter Type' (a dropdown menu), and 'Date Sent' (a text input field with a calendar icon). A 'Search PA Letters' button is positioned below these fields. The footer includes a 'Contact Us' link, privacy and accessibility information, and a copyright notice for 2005 Commonwealth of Kentucky.

KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES
KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMIS)

Provider Home | Member | Claims | PA | Provider References | RA Viewer | | Logout

Prior Authorization (PA) Letters

Friday 16 January 2015 12:59 pm

Search Criteria

Provider Member ID:

Letter Type:

Date Sent:

Search PA Letters

Last Updated: 8/11/2014

[Contact Us](#)

[Privacy](#) | [Disclaimer](#) | [Individuals with Disabilities](#)

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Searches may be conducted by Provider or by using a specific Member ID.

8.4 CareWise PA Letters

1. Select PA from the Menu.
2. Choose "CareWise Prior Authorization Letter" from the drop-down.

KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES
 KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMIS)

Provider Home | Member | Claims | PA | Provider References | RA Viewer | Logout

Monday 21 July 2014 1:26 pm

Welcome to the Kentucky Medicaid Services secure website is intended for providers,...

Provider

You currently receive paper and electronic PA Letters, in an effort to go green would you like to discontinue Paper PA Letters?

The following provider id(s) require renewal of their Annual Disclosure of Ownership.

Provider ID	NPI	Provider Name	Due Date
.....

- [Claim Inquiry](#)
- [Submit Dental Claim](#)
- [Submit Professional Claim](#)
- [Submit Institutional Claim](#)
- [Eligibility Verification](#)

The following screen will appear.

KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES
KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMIS)

[Provider Home](#) | [Member](#) | [Claims](#) | [PA](#) | [Provider References](#) | [RA Viewer](#) | [Logout](#)

CareWise Prior Authorization Letters

Monday 21 July 2014 1:28 pm

Provider

Search Criteria

Member ID:	<input type="text"/>	Case Number:	<input type="text"/>
Member First Name:	<input type="text"/>	Member Last Name:	<input type="text"/>
From Date:	<input type="text"/>	To Date:	<input type="text"/>

Click the Search button below to find Carewise Prior Authorization Letters associated with your provider number. When the Letter listing displays, click the Letter to view the details.

Non-activity for 40 minutes or longer will result in a time-out for this system. You will be required to log back in.

Last Updated: 12/14/2013

[Contact Us](#)

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Searches may be conducted by Provider or by using a specific Member ID.

8.4.1 PA Letter List

Select "Member letter" under letter type.

KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES
KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMIS)

Provider Home | Member | Claims | PA | Provider References | RA Viewer | Logout

CareWise Prior Authorization Letters

Tuesday 29 July 2014 1:30 pm

Provider

Search Criteria

Member ID: Case Number:
Member First Name: Member Last Name:
From Date: To Date:

Click the Search button below to find Carewise Prior Authorization Letters associated with your provider number. When the Letter listing displays, click the Letter to view the details.

Letter

[7/23/2014 PA SHPS -Mem ID: -Name: -Prov ID: -Rev Type: WAIVER](#)

Searches may be conducted by Provider or by using a specific Member ID.

8.5 PA Inquiry

1. Select PA from the Menu.
2. Choose "PA Inquiry" from the drop-down.

KENTUCKY
 CABINET FOR HEALTH AND FAMILY SERVICES
KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMIS)

[Provider Home](#) | [Member](#) | [Claims](#) | [PA](#) | [Provider References](#) | [RA Viewer](#) | [Logout](#)

Friday 16 January 2015 11:25 am

Welcome to the Kentucky Medicaid

- Prior Authorization Checklist
- Radiology Prior Auth Proc Code List
- MMIS Prior Authorization Letter
- CareWise Prior Authorization Letter
- PA Inquiry
- DME PA Smart Sheets

Medicaid Services secure website is intended for agents.

Provider

[Switch Working Provider](#)


You currently receive paper and electronic PA Letters, in an effort to go green would you like to discontinue Paper PA Letters?

The following provider id(s) require renewal of their Annual Disclosure of Ownership.

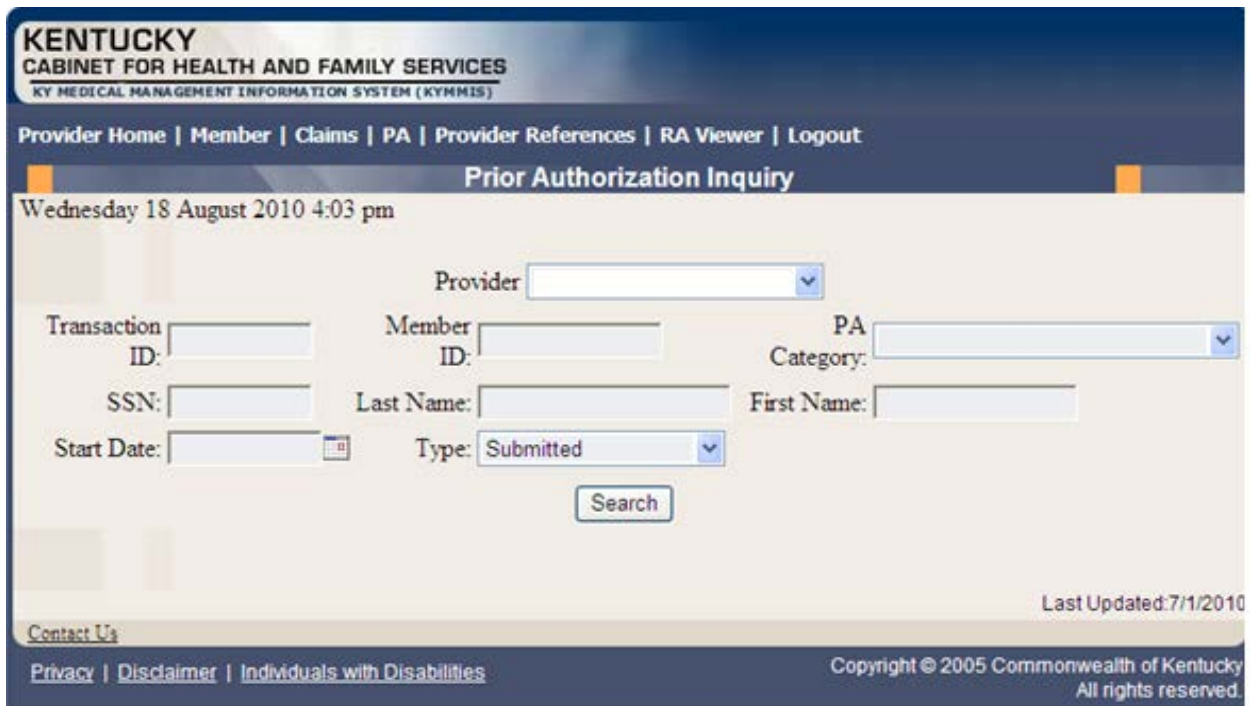
Provider ID	NPI	Provider Name	Due Date

- [Claim Inquiry](#)
- [Submit Dental Claim](#)
- [Submit Professional Claim](#)
- [Submit Institutional Claim](#)
- [Eligibility Verification](#)

- [Provider Status](#)



The following screen will appear.



KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES
KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMIS)

[Provider Home](#) | [Member](#) | [Claims](#) | [PA](#) | [Provider References](#) | [RA Viewer](#) | [Logout](#)

Prior Authorization Inquiry

Wednesday 18 August 2010 4:03 pm

Provider:

Transaction ID: Member ID: PA Category:

SSN: Last Name: First Name:

Start Date: Type: Submitted

Last Updated: 7/1/2010

[Contact Us](#)

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A PA search is completed by entering:

- Transaction ID – is the PA number; or
- Member ID; or
- SSN; or
- Name of member; or,
- Start date is required with all search criteria.

KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES
KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMS)

[Provider Home](#) | [Member](#) | [Claims](#) | [PA](#) | [Provider References](#) | [RA Viewer](#) | [Logout](#)

Prior Authorization Inquiry

Friday 20 August 2010 12:27 pm

Provider:

Transaction ID: Member ID: PA Category:

SSN: Last Name: First Name:

Start Date: Type:

Transaction ID	Member ID	SSN	Last Name	First Name	PA Category
					Inpatient Hospital

[Contact Us](#) Last Updated: 7/1/2010

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1. Selecting Search returns the Transaction ID.
2. Click to open the PA.
3. Click on the next button to view the Summary page.

KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES
KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMIS)

[Provider Home](#) | [Member](#) | [Claims](#) | [PA](#) | [Provider References](#) | [RA Viewer](#) | [Logout](#)

PA Summary

Friday 20 August 2010 12:29 pm

[Header](#) > [Diagnosis](#) > [Details](#) > [Summary](#)

Header

Requesting Provider Number:	PA Category: Inpatient Hospital
Servicing Provider Number:	Nursing Facility Type:
Member ID:	Diagnosis Code: 1490
Last Name:	First Name: <input type="text" value="MI"/>
Emergency: N	Admission Date: 07/07/2009
Accident: N	Discharge Date:
Special Consideration: N	

Case Management/Disease Management

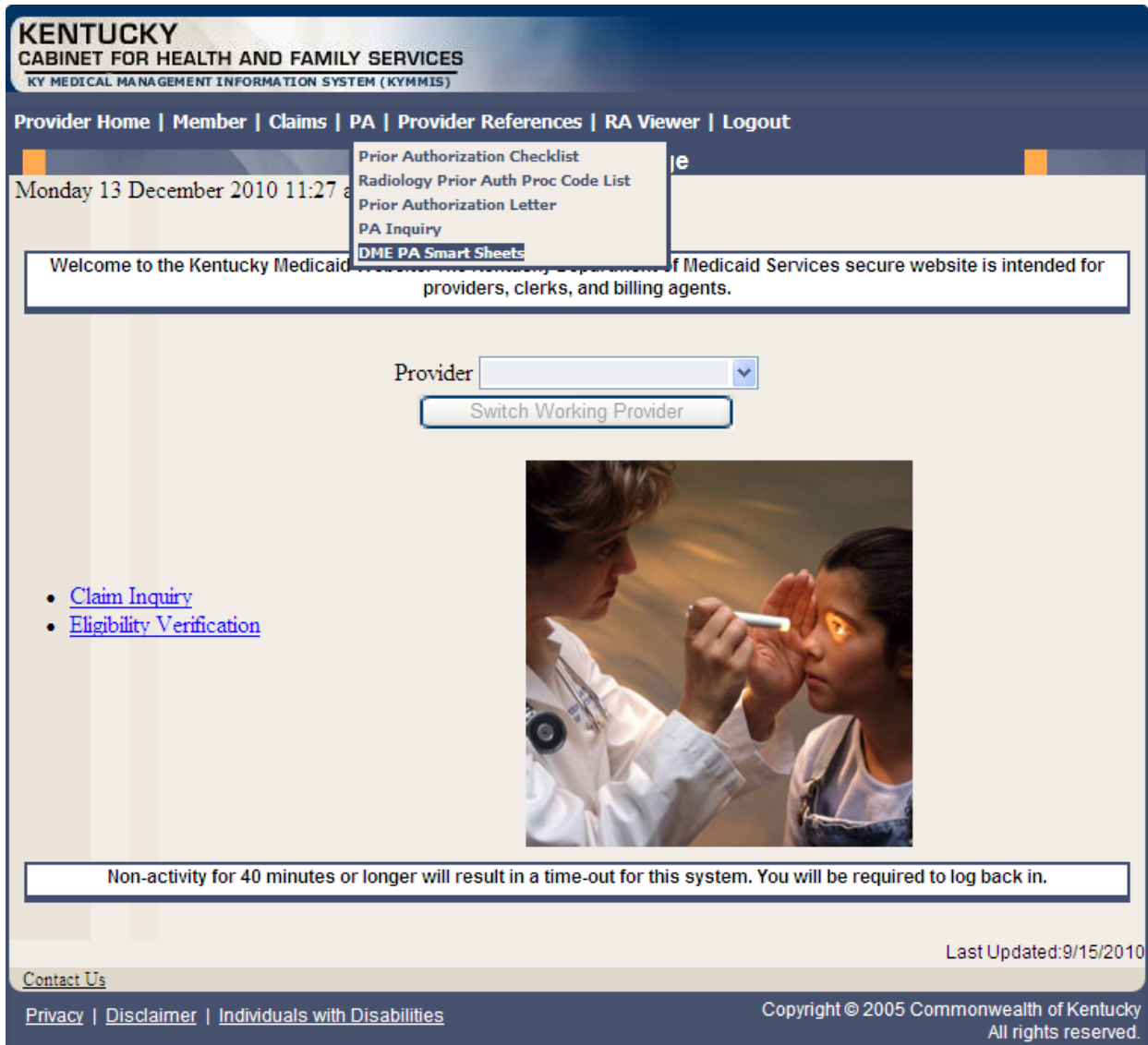
Indicator:	Program:
Level:	

Detail

Line Item Number	Status	Procedure Code	Revenue Code	Req. Eff. Date	Req. End Date	Req. Units	Req. Amount
01	A		100	07/07/2009	07/07/2009	1	0

8.6 DME PA Smart Sheets

1. Select PA from the Menu.
2. Choose "DME PA Smart Sheets" from the drop-down.



The screenshot displays the Kentucky Medicaid Provider Portal interface. At the top, the header reads "KENTUCKY CABINET FOR HEALTH AND FAMILY SERVICES" and "KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMIS)". Below this is a navigation bar with links: "Provider Home | Member | Claims | PA | Provider References | RA Viewer | Logout". A date and time stamp shows "Monday 13 December 2010 11:27 a". A dropdown menu is open over the "PA" link, listing options: "Prior Authorization Checklist", "Radiology Prior Auth Proc Code List", "Prior Authorization Letter", "PA Inquiry", and "DME PA Smart Sheets" (which is highlighted). A welcome message states: "Welcome to the Kentucky Medicaid Services secure website is intended for providers, clerks, and billing agents." Below this is a "Provider" dropdown menu and a "Switch Working Provider" button. To the left, there are links for "Claim Inquiry" and "Eligibility Verification". A central image shows a healthcare professional examining a patient's eye. A warning box at the bottom states: "Non-activity for 40 minutes or longer will result in a time-out for this system. You will be required to log back in." The footer includes "Contact Us", "Privacy | Disclaimer | Individuals with Disabilities", and "Copyright © 2005 Commonwealth of Kentucky All rights reserved." with a "Last Updated: 9/15/2010" timestamp.

The following screen will appear.

The screenshot shows a web application interface for the Kentucky Cabinet for Health and Family Services. The header includes the organization name and the system name, KY Medical Management Information System (KYMMIS). Below the header is a navigation menu with links for Provider Home, Member, Claims, PA, Provider References, RA Viewer, and Logout. The main content area is titled "DME Prior Authorization Smart Sheets" and displays a list of 30 categories of medical devices and services, each with a link to view the InterQual criteria. The date and time of the screenshot are Monday, 13 December 2010, 11:29 am.

KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES
KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMIS)

[Provider Home](#) | [Member](#) | [Claims](#) | [PA](#) | [Provider References](#) | [RA Viewer](#) | [Logout](#)

DME Prior Authorization Smart Sheets

Monday 13 December 2010 11:29 am

- [Above Knee Prosthetics Microprocessor Controlled Knee General](#)
- [Above Knee Prosthetics General](#)
- [Above Knee Prosthetics Senior](#)
- [Aerosol Delivery Devices General](#)
- [Aerosol Delivery Devices Senior](#)
- [Augmentative and Alternative Communication Devices General](#)
- [Augmentative and Alternative Communication Devices Senior](#)
- [Below Knee Prosthetics General](#)
- [Below Knee Prosthetics Senior](#)
- [Bone Growth Stimulators Noninvasive General](#)
- [Bone Growth Stimulators Noninvasive Senior](#)
- [Continuous Passive Motion Device \(CPM\) Knee General](#)
- [Continuous Passive Motion Device \(CPM\) Knee Senior](#)
- [Continuous Passive Motion Device \(CPM\) Upper Extremity General](#)
- [Cranial Remodeling Orthosis General](#)
- [Diabetic Shoes Orthosis General](#)
- [Diabetic Shoes Orthosis Senior](#)
- [Hearing Aids General](#)
- [Home Oxygen Therapy General](#)
- [Home Oxygen Therapy Senior](#)
- [Hospital Beds General](#)
- [Hospital Beds Senior](#)
- [Insulin Pump Ambulatory General](#)
- [Insulin Pump Ambulatory Senior](#)
- [Lower Extremity Orthotic Devices Ankle-Foot Orthoses General](#)
- [Lower Extremity Orthotic Devices Ankle-Foot Orthoses Senior](#)
- [Lower Extremity Orthotic Devices Knee Braces General](#)
- [Lower Extremity Orthotic Devices Knee Braces Senior](#)
- [Lymphedema Compression Devices General](#)
- [Lymphedema Compression Devices Senior](#)
- [Manual Wheelchairs General](#)
- [Manual Wheelchairs Senior](#)
- [Negative Pressure Wound Therapy \(NWPT\) Pump General](#)
- [Negative Pressure Wound Therapy \(NWPT\) Pump Senior](#)
- [Noninvasive Airway Assist Devices General](#)
- [Noninvasive Airway Assist Devices Senior](#)

The DME Smart Sheets allows the user to view the InterQual criteria before requesting a PA.

9 Provider References

9.1 Provider Reference Search

1. Select Provider References from the Menu.
2. Choose "Reference Search" from the drop-down.

KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES
KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMIS)

Provider Home | Member | Claims | PA | Provider References | RA Viewer | Logout

Monday 13 December 2010 11:30 am

Reference Search
TPL Carrier
Documentation


Main Page

Welcome to the Kentucky Medicaid Website. The Kentucky Department of Medicaid Services secure website is intended for providers, clerks, and billing agents.

Provider

Switch Working Provider

- [Claim Inquiry](#)
- [Eligibility Verification](#)



Non-activity for 40 minutes or longer will result in a time-out for this system. You will be required to log back in.

Last Updated: 9/15/2010

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[Privacy](#) | [Disclaimer](#) | [Individuals with Disabilities](#)

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The following screen will appear.

KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES
KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMIS)

[Provider Home](#) | [Member](#) | [Claims](#) | [PA](#) | [Provider References](#) | [Trade Files](#) | [RA Viewer](#) | [Logout](#)

Reference Search

Eligibility listed does not guarantee payment of a claim.

Wednesday 8 January 2014 1:53 pm

Provider

Choose Search Type

Procedure Code*

Eligibility Group*

Date Of Service*

Last Updated: 12/14/2013

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3. Enter the procedure code and date of service
4. Select the Eligibility Group and click Search

The response will return the Limitation for the date of service.

KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES
KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMIS)

Provider Home | Member | Claims | PA | Provider References | Trade Files | RA Viewer | | | Logout

Reference Search
Eligibility listed does not guarantee payment of a claim.

Wednesday 8 January 2014 3:41 pm

Provider

Choose Search Type

Procedure Code*

Eligibility Group*

Date Of Service*

Procedure 99213: - Compr Chces - Exp Pop Bas ABI

Limitations for date of service 08/01/2010:

- No PA Required
- Age Restriction: 0 - 999
- Maximum Units: 999
- Gender: Both
- Attachment is Not Required
- CLIA is Not Required
- Not a Lifetime Procedure
- Not Restricted to any Diagnosis
- Restricted to Type/Speciality(s):
 - 85/000

Procedure 99213: - Compr Chces - Exp Pop Bas ABI

Limitations for date of service 08/01/2010:

- No PA Required
- Age Restriction: 0 - 999
- Maximum Units: 999
- Gender: Both
- Attachment is Not Required
- CLIA is Not Required
- Not a Lifetime Procedure
- Not Restricted to any Diagnosis
- Restricted to Type/Speciality(s):
 - 80/000

Procedure 99213: - Compr Chces - Exp Pop Bas ABI

Limitations for date of service 08/01/2010:

- No PA Required
- Age Restriction: 0 - 999
- Maximum Units: 999
- Gender: Both
- Attachment is Not Required
- CLIA is Not Required
- Not a Lifetime Procedure
- Not Restricted to any Diagnosis
- Restricted to Type/Speciality(s):
 - 01/000

Procedure 99213: - Compr Chces - Exp Pop Bas ABI

Limitations for date of service 08/01/2010:

- No PA Required
- Age Restriction: 0 - 999
- Maximum Units: 999
- Gender: Both
- Attachment is Not Required
- CLIA is Not Required
- Not a Lifetime Procedure
- Not Restricted to any Diagnosis
- Restricted to Type/Speciality(s):
 - 40/000

Procedure 99213: - Compr Chces - Exp Pop Bas ABI

Limitations for date of service 08/01/2010:

- No PA Required
- Age Restriction: 0 - 999
- Maximum Units: 999
- Gender: Both
- Attachment is Not Required
- CLIA is Not Required
- Not a Lifetime Procedure
- Not Restricted to any Diagnosis
- Restricted to Type/Speciality(s):
 - 22/000
 - 31/000
 - 35/000
 - 64/000
 - 65/000
 - 77/000
 - 78/000

Last Updated:12/14/2013

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9.2 TPL Carriers

1. Select Provider References from the Menu.
2. Choose "TPL Carrier" from the drop-down.

KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES
KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMIS)

Provider Home | Member | Claims | PA | Provider References | RA Viewer | Logout

Monday 13 December 2010 11:32 am


Reference Search
TPL Carrier
Documentation

Main Page

Welcome to the Kentucky Medicaid Website. The Kentucky Department of Medicaid Services secure website is intended for providers, clerks, and billing agents.

Provider

- [Claim Inquiry](#)
- [Eligibility Verification](#)



Non-activity for 40 minutes or longer will result in a time-out for this system. You will be required to log back in.

Last Updated: 9/15/2010

Contact Us

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The following screen will appear.

KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES
KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMIS)

[Provider Home](#) | [Member](#) | [Claims](#) | [PA](#) | [Provider References](#) | [RA Viewer](#) | [Logout](#)

TPL Carriers

Friday 20 August 2010 12:47 pm

Business Name:

Last Updated: 7/1/2010

[Contact Us](#)

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3. Enter the TPL Carrier name.

4. Click Search.

The response will return all carrier information on file.

KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES
KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMIS)

[Provider Home](#) | [Member](#) | [Claims](#) | [PA](#) | [Provider References](#) | [RA Viewer](#) | [Logout](#)

TPL Carriers

Friday 20 August 2010 12:50 pm

Business Name:

Code	Business Name	Address	Telephone #
555555	MEDICARE D	FIRST HEALTH CARRIER FRANKFORT, KY 40601	
777777	MEDICARE A	FIRST HEALTH CARRIER FRANKFORT, KY 40601	
888888	MEDICARE B	FIRST HEALTH CARRIER FRANKFORT, KY 40601	
P00000	MEDICARE PART B	NO ADDRESS AVAILABLE PROVIDER RECOUPMENTS ANYTOWN, KY 99999-9999	
			1

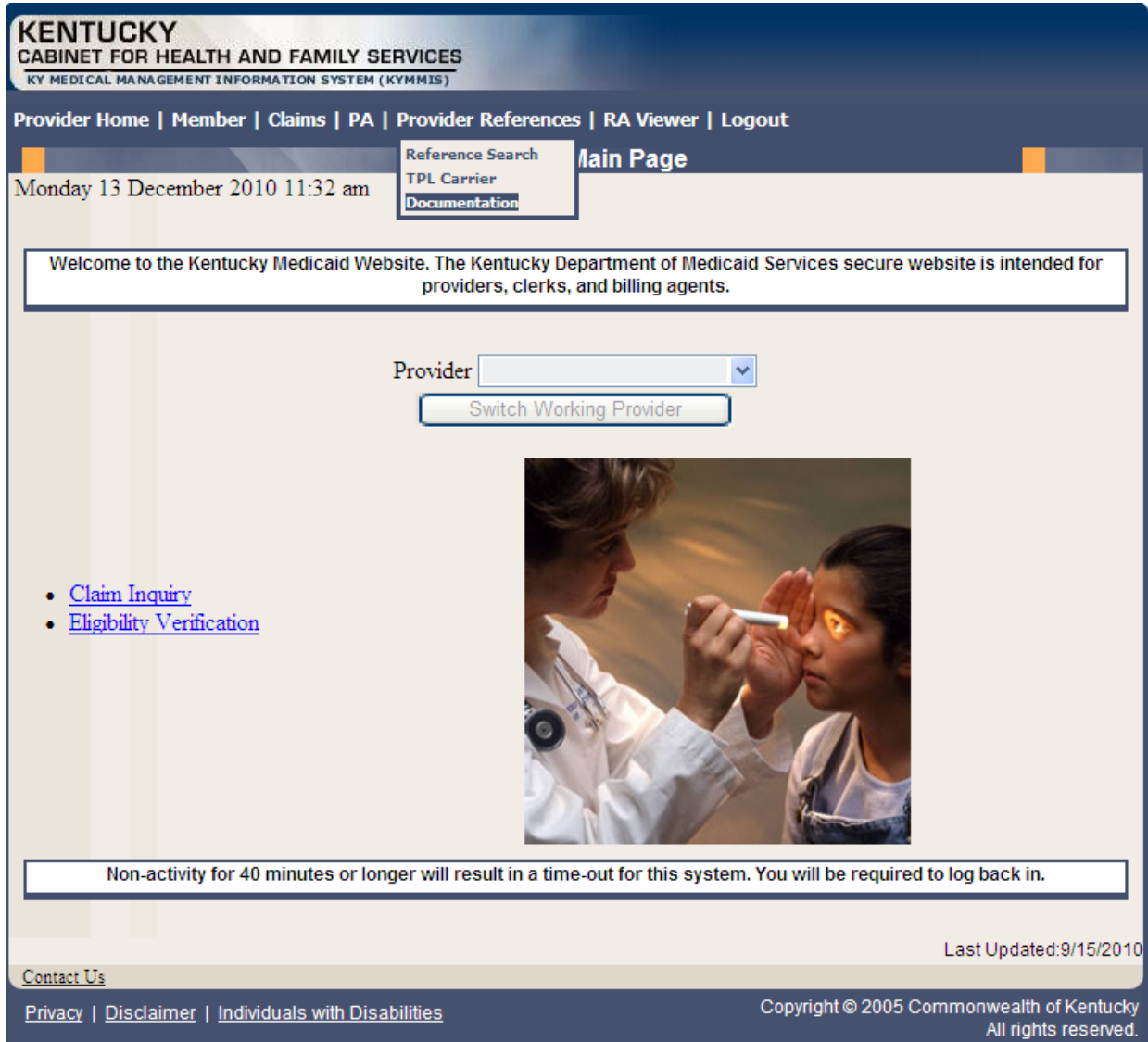
Last Updated: 7/1/2010

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9.3 Provider References Documentation

1. Select Provider References from the Menu.
2. Choose "Documentation" from the drop-down.



The screenshot displays the Kentucky Medicaid website interface. At the top, the header reads "KENTUCKY CABINET FOR HEALTH AND FAMILY SERVICES" and "KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMIS)". A navigation bar includes links for "Provider Home", "Member", "Claims", "PA", "Provider References", "RA Viewer", and "Logout". A dropdown menu is open under "Provider References", with "Documentation" selected. The page title is "Main Page" and the date is "Monday 13 December 2010 11:32 am". A welcome message states: "Welcome to the Kentucky Medicaid Website. The Kentucky Department of Medicaid Services secure website is intended for providers, clerks, and billing agents." Below this is a "Provider" dropdown menu and a "Switch Working Provider" button. A photograph shows a healthcare professional examining a patient's eye. To the left of the photo are links for "Claim Inquiry" and "Eligibility Verification". A warning box at the bottom states: "Non-activity for 40 minutes or longer will result in a time-out for this system. You will be required to log back in." The footer includes "Contact Us", "Privacy | Disclaimer | Individuals with Disabilities", "Last Updated: 9/15/2010", and "Copyright © 2005 Commonwealth of Kentucky All rights reserved."

The following screen will appear.

The screenshot displays the website for the Kentucky Cabinet for Health and Family Services, specifically the KY Medical Management Information System (KYMMIS). The page is titled "Provider Resources" and features a navigation menu on the left with items such as "Contact Information", "Forms", "F.A.Q.", "Presumptive Eligibility", "Provider Letters", "Provider Workshop", "Provider Billing Instructions", "KY Health Net user manuals", "Department for Medicaid Services", "Home", "Phone Directory", "Provider Directory", "Provider Relations", "Electronic Claims", "HIPAA", "Companion Guides and EDI Guides", and "Medicaid Preferred Drug List". The main content area includes a search bar, a breadcrumb trail "kymmis > Provider Relations : Index", and a section titled "Provider Resources" with a blue header. This section contains a small image of a person at a computer, a paragraph explaining that Provider Relations is the first line contact for medical providers, and a link to the "DMS Provider Enrollment" website. Below this is a notice stating that the Provider Relations area is available for service from 8:00 a.m. to 6:00 p.m. ET, Monday through Friday. A "Page Updates" box indicates a new provider rep listing (PDF) was added on August 16, 2013.

Selected documentation for additional provider resources available at www.kymmis.com.

10 RA Viewer

1. Click RA Viewer on the menu.

KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES
KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMIS)

Provider Home | Member | Claims | PA | Provider References | RA Viewer | | Logout

Provider Main Page


Thursday 29 January 2015 4:20 pm

Welcome to the Kentucky Medicaid Website. The Kentucky Department of Medicaid Services secure website is intended for providers, clerks, and billing agents.

Provider

You currently receive paper and electronic PA Letters, in an effort to go green would you like to discontinue Paper PA Letters?

- [Claim Inquiry](#)
- [Submit Dental Claim](#)
- [Submit Professional Claim](#)
- [Submit Institutional Claim](#)
- [Eligibility Verification](#)
- [Provider Status](#)



Non-activity for 40 minutes or longer will result in a time-out for this system. You will be required to log back in.

Contact Us

Last Updated: 8/11/2014

The following screen will appear.

2. Select the provider NPI/Taxonomy from the Drop-Down menu (if the user works on behalf of multiple providers)
3. Click Search.

The screenshot shows the RA Viewer interface. At the top, it displays 'KENTUCKY CABINET FOR HEALTH AND FAMILY SERVICES' and 'KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMIS)'. A navigation bar includes links for 'Provider Home', 'Member', 'Claims', 'PA', 'Provider References', 'Trade Files', 'RA Viewer', and 'Logout'. The page title is 'RA Viewer' and the date/time is 'Wednesday 4 February 2015 2:20 pm'. A 'Provider' dropdown menu is present, followed by a red instruction: 'Click the Search button below to find RA reports associated with your provider number. When the RA listing displays, click the Run Date link beside a specific RA to view, print, or save RA report details.' Below this are 'Search' and 'Print' buttons. A warning box states: 'Non-activity for 40 minutes or longer will result in a time-out for this system. You will be required to log back in.' The footer includes 'Contact Us', 'Privacy', 'Disclaimer', 'Individuals with Disabilities', 'Last Updated: 8/28/2014', and 'Copyright © 2005 Commonwealth of Kentucky All rights reserved.'

RA Viewer holds six months of Remittance Advice statements displaying the most current at the top of the screen. Each RA can be viewed or downloaded.

- Select the applicable Run Date.

KENTUCKY
 CABINET FOR HEALTH AND FAMILY SERVICES
KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMS)

[Provider Home](#) | [Member](#) | [Claims](#) | [PA](#) | [Provider References](#) | [Trade Files](#) | [RA Viewer](#) | [Logout](#)

RA Viewer

Wednesday 4 February 2015 2:20 pm

Provider

Click the Search button below to find RA reports associated with your provider number. When the RA listing displays, click the Run Date link beside a specific RA to view, print, or save RA report details.

Report Name	Provider Number	Run Date	Load Date
01/30/2015 - RA - Payee ID: <input type="text"/> - RA #: 13330073 - NPI: <input type="text"/> - SEQ:	<input type="text"/>	1-30-2015	2-2-2015
01/23/2015 - RA - Payee ID: <input type="text"/> - RA #: 13323871 - NPI: <input type="text"/> - SEQ:	<input type="text"/>	1-23-2015	1-26-2015
01/16/2015 - RA - Payee ID: <input type="text"/> - RA #: 13317889 - NPI: <input type="text"/> - SEQ:	<input type="text"/>	1-16-2015	1-19-2015
01/09/2015 - RA - Payee ID: <input type="text"/> - RA #: 13311782 - NPI: <input type="text"/> - SEQ:	<input type="text"/>	1-9-2015	1-10-2015
01/02/2015 - RA - Payee ID: <input type="text"/> - RA #: 13306060 - NPI: <input type="text"/> - SEQ:	<input type="text"/>	1-2-2015	1-3-2015
12/26/2014 - RA - Payee ID: <input type="text"/> - RA #: 13300108 - NPI: <input type="text"/> - SEQ:	<input type="text"/>	12-26-2014	12-27-2014
12/19/2014 - RA - Payee ID: <input type="text"/> - RA #: 13293812 - NPI: <input type="text"/> - SEQ:	<input type="text"/>	12-19-2014	12-22-2014
12/12/2014 - RA - Payee ID: <input type="text"/> - RA #: 13287424 - NPI: <input type="text"/> - SEQ:	<input type="text"/>	12-12-2014	12-14-2014
12/05/2014 - RA - Payee ID: <input type="text"/> - RA #: 13281243 - NPI: <input type="text"/> - SEQ:	<input type="text"/>	12-5-2014	12-6-2014
11/28/2014 - RA - Payee ID: <input type="text"/> - RA #: 13274847 - NPI: <input type="text"/> - SEQ:	<input type="text"/>	11-28-2014	11-29-2014

1 2 3 4

Non-activity for 40 minutes or longer will result in a time-out for this system. You will be required to log back in.

11 Claims

11.1 Claim Inquiry

1. Select Claims from the Menu.
2. Choose "Claims Inquiry" from the drop-down.

KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES
KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMIS)

Provider Home | Member | **Claims** | PA | Provider References | RA Viewer | Logout

Friday 17 December 2010

Welcome to the Kentucky


Claims Inquiry
Claims Submission (Dental)
Claims Submission (Professional)
Claims Submission (Institutional)
LTC Roster/Submittal
DRG Letter

Main Page

Department of Medicaid Services secure website is intended for and billing agents.

Provider

- [Claim Inquiry](#)
- [Submit Dental Claim](#)
- [Submit Professional Claim](#)
- [Submit Institutional Claim](#)
- [Eligibility Verification](#)



Non-activity for 40 minutes or longer will result in a time-out for this system. You will be required to log back in.

Last Updated: 9/29/2010

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KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES
KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMIS)

[Provider Home](#) | [Member](#) | [Claims](#) | [PA](#) | [Provider References](#) | [RA Viewer](#) | [Logout](#)

Claim Inquiry:

Friday 17 December 2010 2:25 pm

Provider

Search Criteria

Member ID: <input style="width: 90%;" type="text"/>	Claim Status: <input style="width: 90%;" type="text" value="Any Status"/>		
Patient Acct. #: <input style="width: 90%;" type="text"/>	Date Type: <input checked="" type="radio"/> Date Of Service <input type="radio"/> Warrant Date		
ICN or TCN: <input style="width: 90%;" type="text"/>	From Date: <input style="width: 90%;" type="text" value="12/10/2010"/>	Thru Date: <input style="width: 90%;" type="text" value="12/17/2010"/>	

Unfinished Claim Entry

Claim	Claim Type	
		<input type="button" value="Delete"/>
		<input type="button" value="Delete"/>

3. Select the applicable NPI and Taxonomy if using an agent or billing agent account.

Enter Member ID and From Date/Thru Date or Patient Acct #	
Claim Status	Any Status, Paid, Denied and Suspended
Warrant Date	Warrant Date should read as RA date
ICN	Enter ICN and remove From Date/Thru Date
Date of Service	A search for claim using the dates of service entered or
Unfinished claims	A claim not completed but saved for future submission

11.2 Submitting Professional Claim

1. Select Claims from the Menu.
2. Choose "Claims Submission (Professional)" from the drop-down.

KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES
KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMIS)

Provider Home | Member | Claims | PA | Provider References | RA Viewer | Logout

Friday 17 December 2010

Welcome to the Kentucky


Claims Inquiry
Claims Submission (Dental)
Claims Submission (Professional)
Claims Submission (Institutional)
LTC Roster/Submittal
DRG Letter

Main Page

Department of Medicaid Services secure website is intended for and billing agents.

Provider

- [Claim Inquiry](#)
- [Submit Dental Claim](#)
- [Submit Professional Claim](#)
- [Submit Institutional Claim](#)
- [Eligibility Verification](#)



Non-activity for 40 minutes or longer will result in a time-out for this system. You will be required to log back in.

Last Updated: 9/29/2010

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11.2.1 Verify Provider Box

3. Verify the correct NPI and taxonomy display
4. Click Next.

The screenshot shows the 'Professional Claim' verification page in the KYMMIS system. At the top, it identifies the user as 'KENTUCKY CABINET FOR HEALTH AND FAMILY SERVICES' and the system as 'KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMIS)'. A navigation menu includes 'Provider Home', 'Member', 'Claims', 'PA', 'Provider References', 'Trade Files', 'RA Viewer', and 'Logout'. The page title is 'Professional Claim' and the timestamp is 'Thursday 2 March 2017 12:27 pm'. The main content area features a 'Provider' dropdown menu, a 'Next' button, and a 'Print' button. A footer contains a 'Contact Us' link, privacy and accessibility links, and copyright information for 2005 Commonwealth of Kentucky.

KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES
KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMIS)

[Provider Home](#) | [Member](#) | [Claims](#) | [PA](#) | [Provider References](#) | [Trade Files](#) | [RA Viewer](#) | [Logout](#)

Professional Claim

Thursday 2 March 2017 12:27 pm

Provider

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Last Updated: 8/24/2016

11.2.2 Professional Claim Header

The claim “Header” information appears on this screen, divided in sections. The section on the left is the “Billing” Information, the top right contains the “Service” Information, and the section on the bottom right has the Claim Charges.

Please follow the provider type Billing Instructions for detailed field-by-field instructions. Appendix A includes a website link for all Medicaid Billing Instructions

11.2.2.1 Professional Claim Header Screen Field Descriptions

Field Number/ Menu Selection	Description
1	Provider Number NPI Number of billing provider (auto-populated).
2	Member ID Enter 10 digit Member's KY MEDICAID ID number.

3	Last Name
	Member's last name (auto-populated).
4	First Name
	Member's first name (auto-populated).
5	Date of Birth
	Member's date of birth (auto-populated).
6	Gender
	Member's gender (auto-populated).
7	Patient Account Number
	Patient's account number (optional).
8	Referring Provider
	Enter Referring provider NPI number.
9	Prior Authorization
	Enter Prior Authorization number or Treatment Authorization Number if applicable.
10	Claim Type
	Select the appropriate claim type in drop down box.
11	From Date
	Enter the first date of service.
12	Thru Date
	Enter the through date of service.
13	Accident
	Indicate whether accident related, Yes or No.
14	Accident Date
	Date of accident.
15	EPSDT
	Indicates an EPSDT related service (if applicable).

16	Total Charges
	Auto-populated from detail line charges.
17	TPL Amount
	Enter any amount paid by private insurance, not Medicare.
18	Total Amount Paid
	This is auto-populated after claim is adjudicated.
19	Carrier Denied
	Drop down for yes or no.
20	Co-pay Amount
	Will auto-populate after claim is adjudicated.
21	Next
	Advance to the diagnosis screen.
22	Print
	Allows user to print this screen.

11.2.3 Billing Code Screens – Diagnosis

Diagnosis codes for all claim services will be entered on this screen.

KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES
KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMIS)

Provider Home | Member | Claims | PA | Provider References | Trade Files | RA Viewer | Logout

Professional Claim

Thursday 2 March 2017 12:29 pm

Header > [Billing Codes](#) >

Diagnosis Codes*

[Diagnosis*](#) | [Anesthesia](#) | [Condition](#)

Sequence Number: (1) ICD Version: ICD-9 ICD-10 (2)

(3) (4)

(5) (6) (7)

(8)

(9)

Last Updated: 8/24/2016

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11.2.3.1 Professional Claim Diagnosis Screen Field Descriptions

Field#/Menu Selection	Description
1	Sequence Number The sequence number of the diagnosis. This field is auto-populated.
2	ICD Version – Feature available with ICD-10 implementation Select the appropriate ICD version
3	Diagnosis (drop down) Select the type of diagnosis (i.e. Principle, Other 1).

4	Diagnosis Code
	Enter the appropriate code for the member's diagnosis. (Do not enter Decimal in Diagnosis code).
5	Save Code
	Saves the diagnosis information on the claim. Must save to continue.
6	Add Code
	Allows the user to add an additional diagnosis code to the claim. Save code after each additional code added.
7	Delete Code
	Allows the user to remove a diagnosis code previously entered on the claim.
8	Next
	Advance to the next screen.
9	Print
	Allows user to print this screen.

11.2.4 Billing Code Screens – Anesthesia

KENTUCKY
 CABINET FOR HEALTH AND FAMILY SERVICES
KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMIS)

[Provider Home](#) | [Member](#) | [Claims](#) | [PA](#) | [Provider References](#) | [RA Viewer](#) | [Logout](#)

Professional Claim

Friday 9 December 2011 08:33 am

[Header](#) > [Billing Codes](#) > [Detail](#) > [Summary](#)

[Anesthesia Related Procedure Codes](#)

[Diagnosis*](#) | [Anesthesia](#) | [Condition](#)

Sequence Number: 1

Anesthesia Code: 2

3

4

5

6

7

Last Updated: 11/4/2011

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11.2.4.1 Professional Claim Anesthesia Screen Field Descriptions

Field #/Menu Selection	Description
1	Sequence Number
	The sequence number of the anesthesia. This field is auto-populated
2	Anesthesia Code
	Enter the appropriate code.
3	Save Code
	Saves the diagnosis information on the claim. Must save to continue.
4	Add Code
	Allows the user to add an additional diagnosis code to the claim. Save code after each additional code added.

5	Delete Code
	Allows the user to remove a diagnosis code previously entered on the claim.
6	Next
	Advance to the next screen.
7	Print
	Allows user to print this screen.

11.2.5 Billing Code Screens – Condition Code

KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES
KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMIS)

Provider Home | Member | Claims | PA | Provider References | RA Viewer | Logout

Professional Claim

Friday 9 December 2011 09:08 am

Header > [Billing Codes](#) > [Detail](#) > [Summary](#)

Condition Codes

[Diagnosis*](#) | [Anesthesia](#) | [Condition](#)

Sequence Number:

Contact Us

Last Updated: 11/4/2011

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11.2.5.1 Professional Claim Condition Code Screen Field Descriptions

Field #/Menu Selection	Description
1	Sequence Number
	The sequence number of the condition. This field is auto-populated.
2	Condition Code
	Choose appropriate condition code.
3	Save Code
	Saves the diagnosis information on the claim. Must save to continue.
4	Add Code
	Allows the user to add an additional diagnosis code to the claim. Save code after each additional code added.

5	Delete Code
	Allows the user to remove a diagnosis code previously entered on the claim.
6	Next
	Advance to the next screen.
7	Print
	Allows user to print this screen.

11.2.6 Detail Screen

KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES
KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMIS)

[Provider Home](#) | [Member](#) | [Claims](#) | [PA](#) | [Provider References](#) | [Trade Files](#) | [RA Viewer](#) | [EFT](#) | [Logout](#)

Professional Claim

Monday 23 January 2017 10:25 am

Header > Billing Codes > Detail > Summary

Detail Information

Item	1 1	From DOS*	01/21/2017 2	To DOS*	01/21/2017 3
POS*	Office 4	School ID		School ID	
Procedure*	99213 6	Modifiers		Number of Children	
Diag. Cross-Ref	1 9	Units*	1.0 10	Charges*	100.0 11
<input type="checkbox"/> Pregnancy? 12		<input type="checkbox"/> Emergency? 13			
EPSDT		Employee ID			
Rendering Provider*		Referring Provider		Ordering Provider	
Status		Allowed Amount	0.00 20	Co-Pay Amount	0.00 21

[Add NDC](#)

30

Last Updated: 8/24/2016

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11.2.6.1 Professional Claim Detail Screen Field Descriptions

Field#/Menu Selection	Description
1	Item
	Line number of the detail. This field is auto-populated.

DMS approved: 1/8/2019

Page 83

2	From DOS
	Enter the first date the services were provided. The * indicates that this field is required.
3	To DOS
	Enter the last date the services were provided. The * indicates that this field is required.
4	POS
	Select the appropriate place of service from the drop down box.
5	School ID
	Enter the Employee ID number, only if you are a School-based or Community Mental Health Provider.
6	Procedure
	Enter the code which represents the service provided.
7	Modifiers
	Enter the appropriate two digit modifier(s) which further describes the service performed.
8	Number of Children
	Enter the number of students when billing for a group service (School-based only).
9	Diagnosis Cross Reference
	Enter the one byte digit which refers to the diagnosis code line item which is primary to the procedure. This field must be entered or the claim will deny.
10	Units
	Enter the number of units (1 is default).
11	Charges
	Amount charged by the provider.
12	Pregnancy
	Check the box if service is related to pregnancy.
13	Emergency
	Check if service was an emergency.

14	EPSDT
	Choose the appropriate selection from the drop down if it is applicable to the procedure.
15	Employee ID
	Enter the Employee ID number (only if you are a School-based or Community Mental Health provider).
16	Rendering Provider and taxonomy
	Enter the NPI of the rendering provider. Enter taxonomy if applicable.
17	Referring Provider
	Enter the NPI of the referring provider.
18	Ordering Provider
	Enter the NPI of the ordering provider.
19	Status
	Status of the claim.
20	Allowed Amount
	The amount allowed by Kentucky Medicaid (paid claims only).
21	Co-pay
	The co-payment deducted from reimbursement. No information should be entered into this field.
22	Save Detail
	Saves the detail line on the claim.
23	Add Detail
	Allows user to add an additional detail line.
24	Delete Detail
	Allows user to remove the detail line previously entered.
25	Next
	Advance to the next screen.
26	Print
	Allows user to print this screen.

11.2.7 Detail Screen – Ambulance

Provider Home | Member | Claims | PA | Provider References | RA Viewer | Logout

Professional Claim

Friday 9 December 2011 08:44 am

Header > Billing Codes > **Ambulance** > Detail > Summary

Ambulatory Logistics Specifications

Pick Up Information

Time of Pick Up*: 1

Pick Up Address 1*: 2

Pick Up Address 2: 3

City*: 4

State*: Kentucky ▾ 5

Zip Code*: 6

Drop Off Information

Drop Off Address 1*: 7

Drop Off Address 2: 8

City*: 9

State*: Kentucky ▾ 10

Zip Code*: 11

Next 12

Print 13

Last Updated: 11/4/2011

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11.2.7.1 Professional Claim Ambulance Detail Screen Field Descriptions

Field#/Menu Selection	Description
1	Time of Pick-Up Enter the military time of pick-up.
2	Pick-Up Address 1 Enter the physical address where the member was picked up.

3	Pick-Up Address 2
	Enter the physical address where the member was picked up.
4	City
	Enter the city where the member was picked up.
5	State
	Enter the state where the member was picked up.
6	Zip Code
	Enter the zip code where the member was picked up.
7	Drop-Off Address 1
	Enter the physical address where the member was dropped off.
8	Drop-Off Address 2
	Enter the physical address where the member was dropped off.
9	City
	Enter the city where the member was dropped off.
10	State
	Enter the state where the member was dropped off.
11	Zip Code
	Enter the zip code where the member was dropped off.
12	Next
	Advance to the next screen.
13	Print
	Allows user to print this screen.

11.2.8 Special Instructions for Submitting a Medicare Primary Claim

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KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMIS)

[Provider Home](#) | [Member](#) | [Claims](#) | [PA](#) | [Provider References](#) | [Trade Files](#) | [RA Viewer](#) | [Logout](#)

Professional Claim

Thursday 2 March 2017 12:56 pm

Header

Billing Information: Provider Number: <input type="text"/> Member ID*: <input type="text"/> Last Name: <input type="text"/> First Name: <input type="text"/> Date of Birth: <input type="text"/> Gender: <input type="text"/> Patient Acct. #: <input type="text"/> Referring Provider: <input type="text"/> Prior Authorization: <input type="text"/>	Service Information: Claim Type: <input type="text" value="CrossOver"/> 1 From Date*: <input type="text"/> To Date*: <input type="text"/> Accident: <input type="text" value="None"/> Accident Date: <input type="text"/> EPSDT: <input type="text" value="No"/>
Claim Charges: Total Charges: <input type="text" value="0.00"/> TPL Amount: <input type="text" value="0.00"/> Total Amount Paid: <input type="text"/> Carrier Denied?: <input type="text" value="No"/> Co-Pay Amount: <input type="text" value="0.00"/>	Medicare: Paid Date*: <input type="text" value="01/01/2017"/> 2 Net Amount: <input type="text"/>

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11.2.8.1 Medicare Crossover Header Field Descriptions

Field#/Menu Selection	Description
1	Claim Type Select Crossover from the drop down box when Medicare is primary.
2	Paid Date Enter the Medicare paid date from the Medicare EOMB.

Professional Claim

Thursday 2 February 2017 3:38 pm

Header > Billing Codes > Detail > Summary

Detail Information

Item	1	From DOS*		To DOS*	
POS*				School ID	
Procedure*		Modifiers		Number of Children	
Diag. Cross-Ref		Units*	0.00	Charges*	0.00
<input type="checkbox"/> Pregnancy?		<input type="checkbox"/> Emergency?			
EPSDT		Employee ID			
Rendering Provider*					
Referring Provider		Ordering Provider			
Status		Allowed Amount	0.00	Co-Pay Amount	0.00
Patient Responsibility	0.00	Medicare Paid Amount*	0.00		
Medicare Deductible*	0.00	Medicare Coinsurance*	0.00		

[Add NDC](#)

11.2.8.2 Medicare Crossover Detail Field Descriptions

Field#/Menu Selection	Description
1	Patient Responsibility Enter the Patient Responsibility amount from the Medicare EOMB.
2	Medicare Deductible Enter the Deductible from the Medicare EOMB if applicable.
3	Medicare Paid Amount Enter the Paid Amount from the Medicare EOMB.
4	Medicare Coinsurance Enter the Medicare Coinsurance from Medicare EOMB if applicable.

11.2.9 Summary Screens

The summary screen allows the user to verify the data entered.

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 KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMIS)

Provider Home | Member | Claims | PA | Provider References | Trade Files | RA Viewer | Logout

Professional Claim

Thursday 2 March 2017 1:00 pm

Header > Billing Codes > Detail > **Summary** (1)

Billing Information		Service Information (3)	
Provider Number (2)	Member ID	From Date	To Date
Last Name	First Name	Accident	Accident Date
Date of Birth	Gender	EPSTD	
Patient Acct. #	Referring Provider	Claim Charges	
Prior Authorization		Total Charges	TPL Amount
		Total Amount Paid	Carrier Denied?
		Co-Pay Amount	
		Medicare	
		Paid Date	Net Amount

Diagnosis Codes	
Item	Diagnosis Code (ICD-10)
1	I10

Details (5)					
Item	From DOS	TO DOS	Procedure Code	Units Billed	Charges
1	12/31/2017	12/31/2017	99213	1.00	100.00

Medicare Details				
Item	Allowed Amount	Deductible	Coinsurance	Paid Amount
1	0.00	5.00	5.00	20.00

Submit Claim | Print

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11.2.9.1 Summary Screen Field Descriptions

Field#/Menu Selection	Description
1	Summary

	Identifies this as the "Summary" screen.
2	Billing Information
	Identifies this section as the "Billing Information" section of the Summary screen.
3	Service Information
	Identifies this section as the "Service Information" section of the Summary screen.
4	Claim Charges
	Identifies this section as the "Claim Charges" section of the Summary screen.
5	Details
	Identifies this section as the "Details" section of the Summary screen. (Click on the Detail number to return to that detail).
6	Medicare Details
	Identifies these sections as the "Medicare Details" section of the Summary screen. (Click on the Detail number to return to that detail).

11.3 Adjust or Void Claim Screen

To ADJUST a paid claim:

1. Select Claim Inquiry.
2. Enter Member information and dates of service or enter the claim Internal Control Number.
3. Click the Next button to advance
4. Correct the information on the claim.
5. Save the updated information.
6. Click the Adjust button.

To VOID a paid claim:

1. Select Claim Inquiry.
2. Enter Member information and dates of service or enter the claim Internal Control Number.
3. Click the Next button to advance
4. Click the VOID button.

If the claim does not show an Adjust or Void Claim button, the claim was previously adjusted or voided.

Billing Information:		Service Information:	
Provider Number:	<input type="text"/>	Claim Type:	<input type="text" value="Medical"/>
Member ID*:	<input type="text"/>	From Date*:	<input type="text" value="01/15/2017"/>
Last Name:	<input type="text"/>	To Date*:	<input type="text" value="01/15/2017"/>
First Name:	<input type="text"/>	Accident:	<input type="text" value="None"/>
Date of Birth:	<input type="text" value="11/15/1981"/>	Accident Date:	<input type="text"/>
Gender:	<input type="text" value="F"/>	EPSDT:	<input type="text" value="No"/>
Patient Acct. #:	<input type="text"/>	Claim Charges:	
Referring Provider:	<input type="text"/>	Total Charges:	<input type="text" value="100.00"/>
Prior Authorization:	<input type="text"/>	TPL Amount:	<input type="text" value="0.00"/>
		Total Amount Paid:	<input type="text" value="42.63"/>
		Carrier Denied?:	<input type="text" value="No"/>
		Co-Pay Amount:	<input type="text" value="0.00"/>
<input type="button" value="Next"/>			
<input type="button" value="Adjust"/> <input type="button" value="Void Claim"/> <input type="button" value="Copy Claim"/> <input type="button" value="Print"/>			
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11.3.1 Adjust/Void Field Descriptions

Field#/Menu Selection	Description
1	Next
	Will navigate the user through the claim.
2	Adjust
	To adjust a paid claim make the correction and click save when a save button is available.
3	Void Claim
	To reverse a paid claim click on Void.
4	Print
	Allows user to print this screen.

12 Supplemental Claims

12.1 The Supplemental Claims display of encounter data

The Supplemental Claims page allows Primary Care Center (provider type 31) and Rural Health Center (provider type 35) providers to view additional supplemental claim data. The page will display the encounter or encounters that generated the supplemental claim along with the MCO Paid Amount, Calculated Medicaid Allowed Amount, and TPL Amount for the encounter(s). Users can click on the ICN of the encounter(s) to view additional information for that encounter.

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[Provider Home](#) | [Member](#) | [Claims](#) | [PA](#) | [Provider References](#) | [RA Viewer](#) | [Logout](#)

Monday 1 July 2013 1:28 p

Welcome to the Kentucky

[Claims Inquiry](#)
[Claims Submission \(Professional\)](#)
[Supplemental Claims](#)
[DRG Letter](#)


Main Page

Department of Medicaid Services secure website is intended for and billing agents.

Provider

You currently receive paper and electronic PA Letters, in an effort to go green would you like to discontinue Paper PA Letters?

- [Claim Inquiry](#)
- [Submit Professional Claim](#)
- [Supplemental Claims](#)
- [Eligibility Verification](#)



Non-activity for 40 minutes or longer will result in a time-out for this system. You will be required to log back in.

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Supplemental Claim Information

Monday 1 July 2013 1:30 pm

Provider
 Claim ICN:

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Supplemental Claim Information

Monday 1 July 2013 1:32 pm

Provider:

Claim ICN:

Physician Claim ICN:

Linked ICN	MCO Paid Amount	Encounter Medicaid Allowed Amount	Encounter TPL Amount
	\$59.95	\$210.48	\$0.00
	\$359.95	\$210.48	\$0.00

Last Updated: 6/21/2013

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The new Supplemental Claims panel will allow the provider to click on each encounter ICN and it will pull up the matching encounter in KYHealth Net so that they can see additional data from the encounter. Please note these are the standard KYHealth Net claims panels and nothing has been changed/added to these panels.

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KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMIS)

[Provider Home](#) | [Member](#) | [Claims](#) | [PA](#) | [Provider References](#) | [RA Viewer](#) | [Logout](#)

Professional Claim

Monday 1 July 2013 1:35 pm

[Header](#) > [Billing Codes](#) > [Detail](#) > [Summary](#)

Claim Status	Paid		
Claim ICN	<input type="text"/>		
Paid Date	20130402		
Allowed Amount	0.00		
Spendedown Amount			
Header	EOB	Description	
		4420 MEMBER MANAGED CARE REGION CODE MISSING OR INVALID.	
Detail	EOB	Description	
#1		9800 CUTBACK DUE TO HMO PAYMENT	
		9946 PRICING ADJUSTMENT- PROVIDER SPECIFIC PER DIEM RATES APPLIED	
Detail	EOB	Description	
#2		0151 CLAIM DENIED. PROCEDURE NDC CODE INVALID FOR DATES OF SERVICE	
		9953 PRICING ADJUSTMENT- ZERO PAID PRICING APPLIED	
		9947 PRICING ADJUSTMENT - BUNDLED RATE PRICING APPLIED	

[Click here for EOB Code listing](#)

Header

Billing Information: Provider Number: <input type="text"/> Member ID*: <input type="text"/> Last Name: <input type="text"/> First Name: <input type="text"/> Date of Birth: <input type="text"/> Gender: <input type="text"/> Patient Acct. #: <input type="text"/> Referring Provider: <input type="text"/> Prior Authorization: <input type="text"/>	Service Information: Claim Type: <input type="text"/> From Date*: <input type="text"/> To Date*: <input type="text"/> Accident: <input type="text"/> Accident Date: <input type="text"/> EPSDT: <input type="text"/>	Claim Charges: Total Charges: <input type="text"/> TPL Amount: <input type="text"/> Total Amount Paid: <input type="text"/> Carrier Denied?: <input type="text"/> Co-Pay Amount: <input type="text"/>	Medicare: Paid Date*: <input type="text"/> Net Amount: <input type="text"/>
---	---	---	---

13 Provider Status

13.1 The Provider Status Information

The Provider Status Information panel allows a user to view active provider status items from the provider file. Select the provider NPI and Taxonomy combination or the KY Medicaid ID from the dropdown selection to view provider status information covered in this section.

- Identification panel is the provider's NPI and KY Medicaid provider number
- Taxonomy panel is the effective and end date of each taxonomy associate to the provider
-

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KY MEDICAL MANAGEMENT INFORMATION SYSTEM (KYMMS)

[Provider Home](#) | [Member](#) | [Claims](#) | [PA](#) | [Provider References](#) | [Trade Files](#) | [RA Viewer](#) | [EFT](#) | [Logout](#)

Provider Status Information

Friday 2 December 2016 10:58 am

Provider ▼

Provider Name:

Identification

Provider Number	ID Type	Effective Date	End Date
<input type="text" value=""/>	National Provider ID	02/01/1978	12/31/2299
	Medicaid Provider Number	02/01/1978	12/31/2299

[Providers that participate in Group Practice](#)

Taxonomy

Taxonomy	Effective Date	End Date
<input type="text" value=""/>	02/01/1978	12/31/2299
	01/04/1978	12/31/2299
	02/01/1978	12/31/2299
	02/01/1978	12/31/2299
	02/01/1978	12/31/2299

1 2 3

- Group Practice panel is each individual provider effective and end dates linked to the group name. (if applicable)
- Contracts panel displays the current contract effective and end dates
- Licenses panel displays the provider’s license number, state issued, effective date and end date
- Revalidation panel displays when the revalidation application is due

Group Practice		
Group Name	Effective Date	End Date
	11/01/1997	12/31/2299
	07/01/2007	12/31/2299
	01/01/2014	12/31/2299
	01/01/2014	12/31/2299
	01/01/2014	12/31/2299

Contracts		
Contract	Effective Date	End Date
Physician	02/01/1978	12/31/2299
Prsumpt Enroll Prov	11/01/2001	12/31/2299

Licenses	
No Rows Found.	

Revalidation			
60 Day Letter Date:	12/16/2018	30 Day Letter Date:	01/15/2019
*Note: If no dates are indicated for 60 Day Letter Date and 30 Day Letter Date, you are not due for revalidation at this time.			

- Location Address panel displays the provider physical, pay to and correspondence address

Location Address

Physical Address

Address 1:

Address 2:

City:

State: Zip: County:

Email: Phone: Fax:

Pay-To Address

Address 1:

Address 2:

City:

State: Zip:

Email: Phone: Fax:

Correspondence Address

Address 1:

Address 2:

City:

State: Zip:

Email: Phone: Fax:

Last Updated: 10/27/2016

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13.2 Provider Group Practice Hyperlink

If an individual provider is part of the Group Provider Practice, a link is available in the Identification section allowing the user to view active providers.

The user will click on the link allowing access to the Group Practice

Provider Name	Effective Date	End Date
	12/10/1996	12/31/2299
	05/01/1994	12/31/2299
	09/01/2001	12/31/2299
	05/01/1994	12/31/2299
	05/01/1994	12/31/2299
	05/01/1994	12/31/2299

Appendix A:

13.2.1 Forms

Website link for blank PIN Release form:

www.kymmis.com

1. Click on Electronic Claims.
2. Click on Frequently Asked Questions.
3. Read *What is KYHealthnet*.
4. Click on link for PIN Release Form.

13.2.2 Billing Instructions

www.kymmis.com

1. Click on Provider Relations.
2. Click on Billing Instructions.
3. Click on Provider Type.